

## EDMONTON PUBLIC SCHOOLS

September 26, 2006

TO: Board of Trustees

FROM: L. Thomson, Superintendent of Schools

SUBJECT: 2006 District Satisfaction Survey Results

ORIGINATOR: R. MacNeil, Executive Director

RESOURCE  
STAFF: Cleo Bridgeman, Diane Brunton

### INFORMATION

The 2006 District Satisfaction Survey was administered in April to a representative sample of students and parents from each school and to all district staff. The survey was administered to students and staff during the period of April 24 to May 05, 2006. For the fifth year, the project to have schools conduct the survey via the Internet was continued. One hundred and four schools participated this year. Preliminary results (excluding parent results) were available on Dataview to principals at the online schools in early June and to all schools before the end of the school year. Complete results were available to principals before school start-up in August.

Parent surveys were mailed via Canada Post April 20<sup>th</sup> - 25<sup>th</sup> to a randomly selected sample of parents from each school. The accompanying letter requested that completed questionnaires be returned by May 5<sup>th</sup> at which time a telephone follow-up was initiated. The telephone follow-up is necessary to ensure that results are a statistically valid representation of the parent population at each school. In the past, telephone interviewers were hired through EPS and worked from their homes. This year a local company was hired to conduct the process. One of the benefits they provided was the fact they could pulse out Edmonton Public Schools on call displays. This was immensely valuable in validating the calls to parents. Using this company also led to increased consistency and more controlled data collection. Over the five weeks the call centre was in operation, over 65,000 dials were made and over 11,000 questionnaires were completed by the interviewers. This amounts to 64% of the total number received.

## **SUMMARY OF SURVEY ANALYSIS**

Student, parent, principal and school staff groups show continued positive response to most items on the survey. However, principals and school staff are slightly less positive overall this year. Central staff continue to be the least positive group, although overall positive response remains constant in comparison to last years' results.

### **STUDENTS**

#### **1. Grades 2-6 Students**

Elementary students continue to be very positive in response to the majority of items on the survey. There is very little change when compared to the previous year. They feel very strongly that the teacher expects them to do their best. Students are least positive about students following the classroom rules.

#### **2. Grades 7-9 Students**

Junior high students show little change in overall positive response this year. Responses to questions remain fairly constant with little fluctuation from last year. Junior high students are least positive concerning other students following the rules out of the classroom.

#### **3. 10-12 Students**

There is slight change in overall positive response for high school students. The survey item displaying the greatest increase in positive response asks whether students receive recognition for their accomplishments. A number of small upward trends are seen, including these areas: report card information being helpful and being prepared to enter the world of work. Although they are least positive about students following the out-of-classroom rules, this question has received a small but steadily increasing positive response over the last three years.

### **K-12 PARENTS**

Parents show continued high levels of satisfaction with their child's school. They are more positive this year in their satisfaction with the Superintendent and the Trustees. There is continued increasing satisfaction with the way money is being used in Edmonton Public Schools. Parents also express growing satisfaction with the level of funding provided for public education despite this remaining the area showing the least positive response. New questions added this year received fairly positive response although the questions concerning transportation issues have relatively high no response rates.

### **STAFF**

#### **1. School Staff**

Overall positive response from school staff declined marginally from last year. They are least satisfied with their opportunity for input into district level decisions. Responses to the majority of questions reflect a decrease in comparison to last year, with the largest decrease being in regards to satisfaction with the use of money in the district.

## **2. Principals**

Principals remain quite positive with their overall response showing only a slight drop in comparison to last year. They are more satisfied this year with the leadership of the superintendent and with the services provided by Budget Services. Decreases in positive response are seen regarding the use of money in the district as well as relating to services provided by a number of central services areas. Longitudinally, upward trends are seen regarding the adequacy of the school facility in accommodating programs offered and that time spent in classrooms assists in professional development decisions. Significant downward trends are apparent concerning receiving recognition for the work done, the use of money in the district and satisfaction with Student Achievement Services. Further downward trends appear in other areas as well, as seen in the District Principal graphs in Appendix I.

## **3. Central Services**

As in previous years, central services staff are the least positive of staff groups surveyed, although this year overall positive response is unchanged from last year. When compared to the results from last year, there are slight increases and decreases in positive response. The past three years show upward trends concerning opportunities for professional development and the safety of the workplace. Responses from central staff evidence downward trends regarding satisfaction with the use of money in both central services and the district. A number of other questions also show downward trends which may be seen in Appendix I.

Detailed multiyear survey results are provided in graph form in Appendix I.

DB:

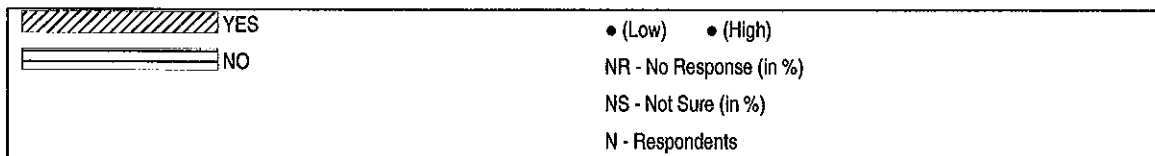
APPENDIX I - District Satisfaction Survey Results 2001-2006

**DISTRICT SATISFACTION SURVEY RESULTS 2001-2006**

STUDENTS GRADES 2-6

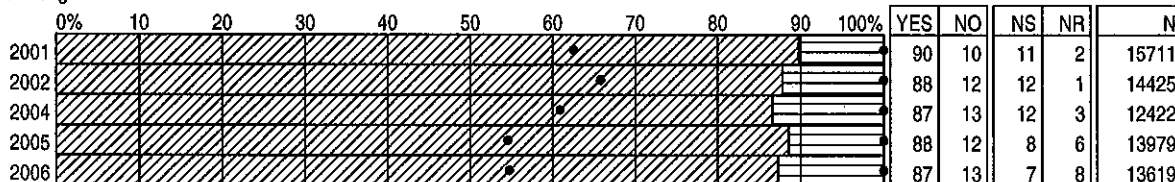
BY QUESTION

2-6 STUDENTS  
DISTRICT TOTAL

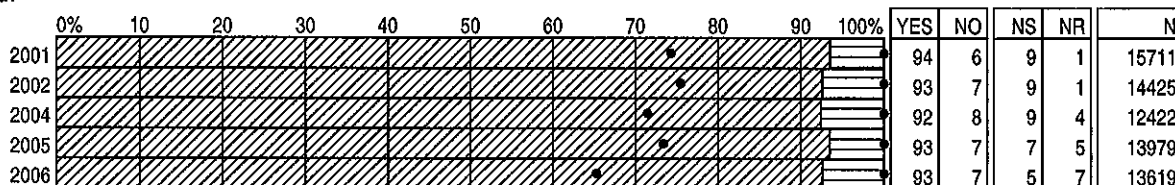


Note: Graph percentages are based on committed responses

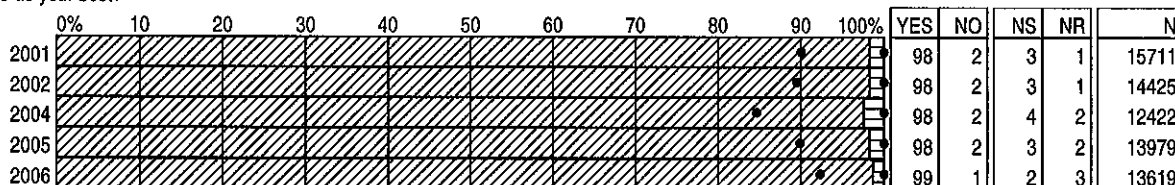
1) Do you find your school work interesting?



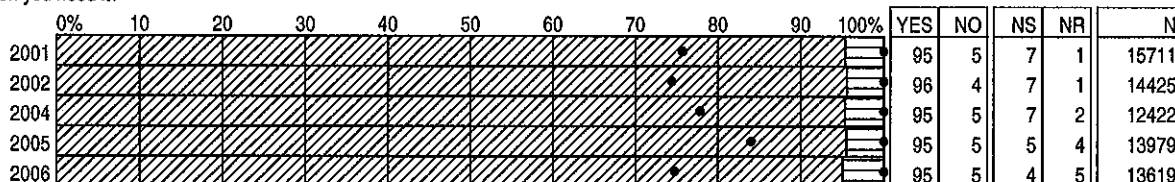
2) Is your report card helpful to you?



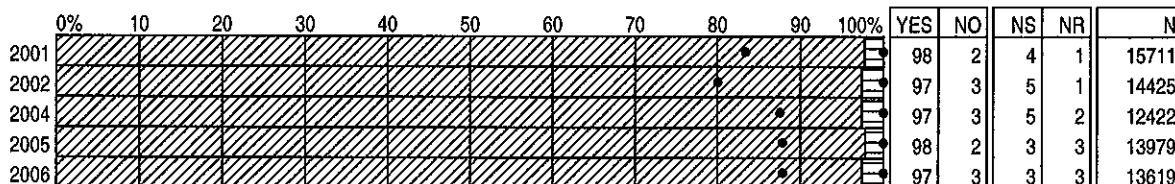
3) Does your teacher expect you to do your best?



4) Does your teacher help you when you need it?



5) Do you know the school rules?



\* Surveys not conducted in 2003  
 \* 2004 results do not include Grade 4 students  
 \* Results weighted

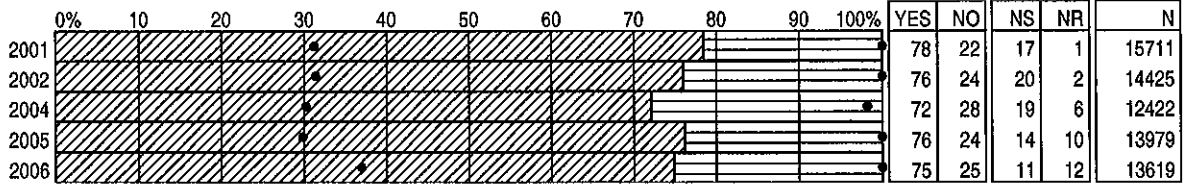
# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

STUDENTS GRADES 2-6

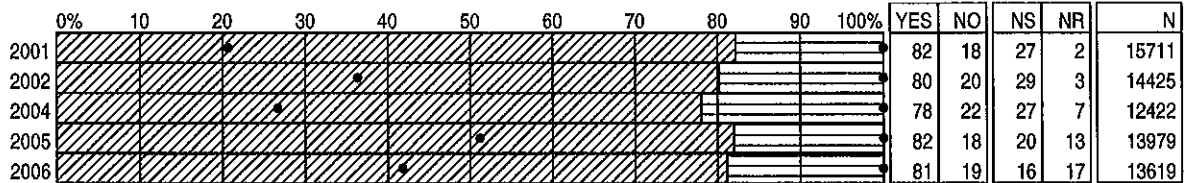
BY QUESTION

2-6 STUDENTS  
DISTRICT TOTAL

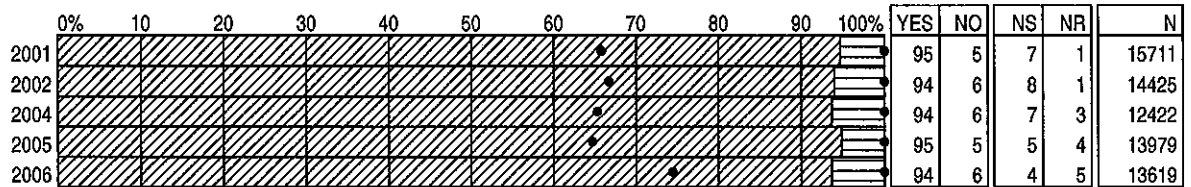
6) Do most of the students in your class follow the classroom rules?



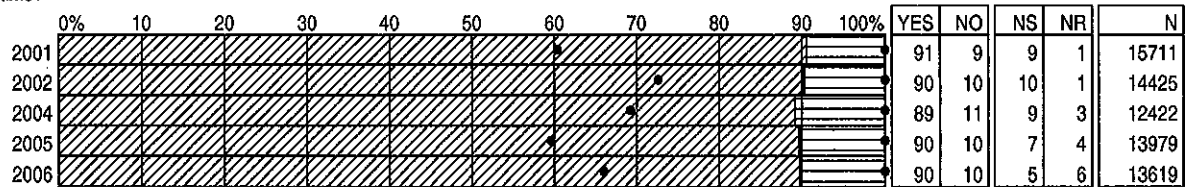
7) Do most of the students in your school follow the school rules?



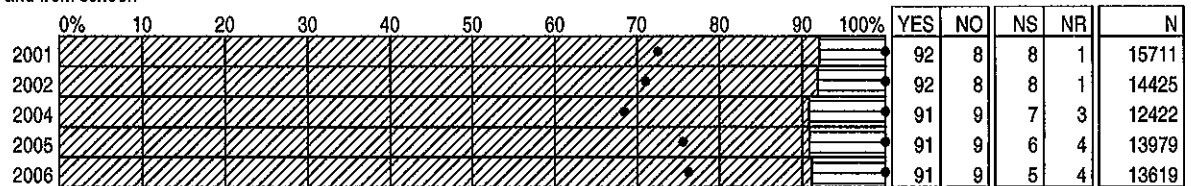
8) Do you feel safe in school?



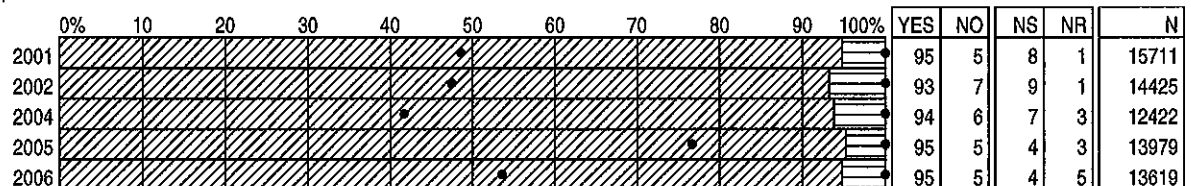
9) Do you feel safe during recess time?



10) Do you feel safe on the way to and from school?



11) Is your principal a good leader?



\* Surveys not conducted in 2003  
 \* 2004 results do not include Grade 4 students  
 \* Results weighted

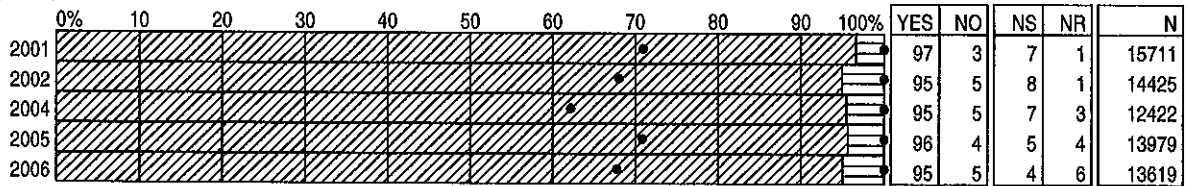
# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

STUDENTS GRADES 2-6

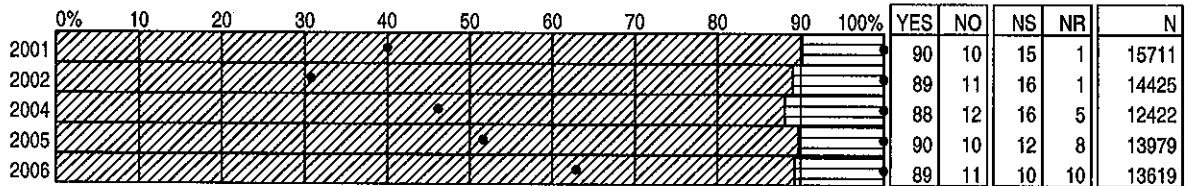
BY QUESTION

2-6 STUDENTS  
DISTRICT TOTAL

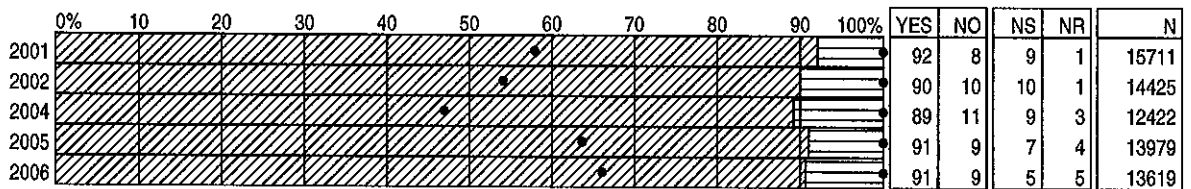
12) Are the people in the office helpful to you?



13) Is your school clean?



14) Do you like being in your school?



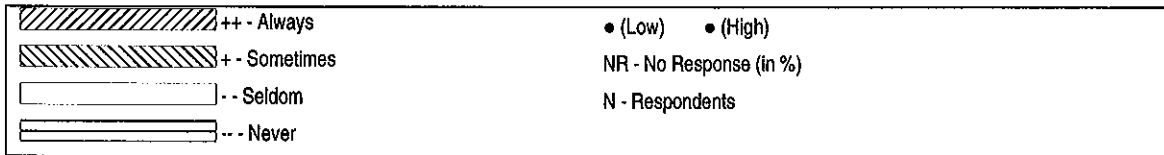
\* Surveys not conducted in 2003  
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 \* Results weighted

# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

STUDENTS GRADES 7-9

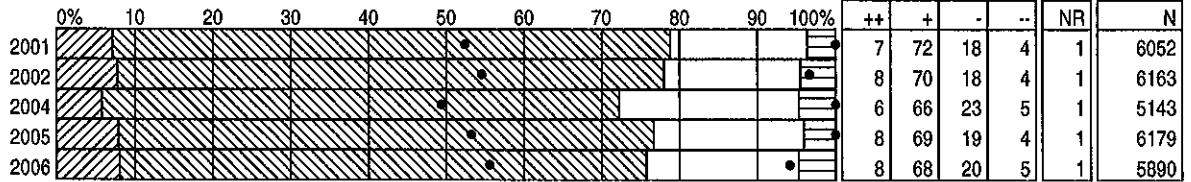
BY QUESTION

7-9 STUDENTS  
DISTRICT TOTAL

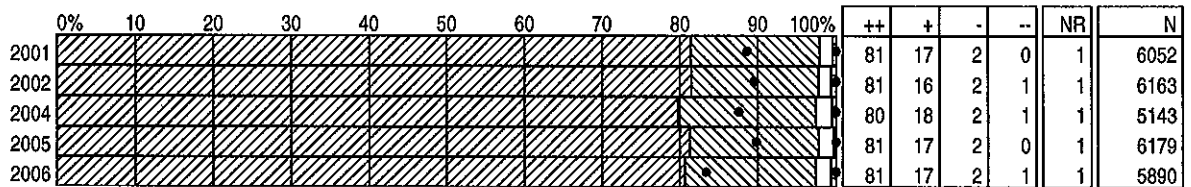


Note: Graph percentages are based on committed responses

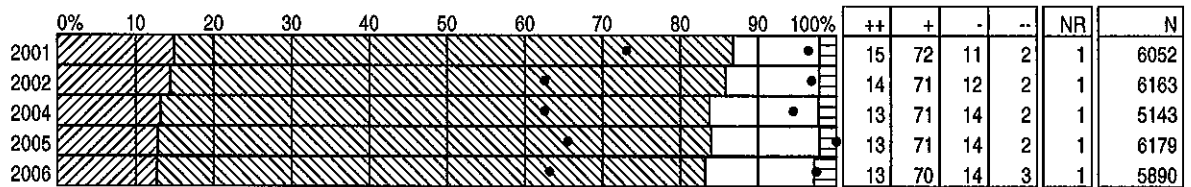
1) Do you find your school work interesting?



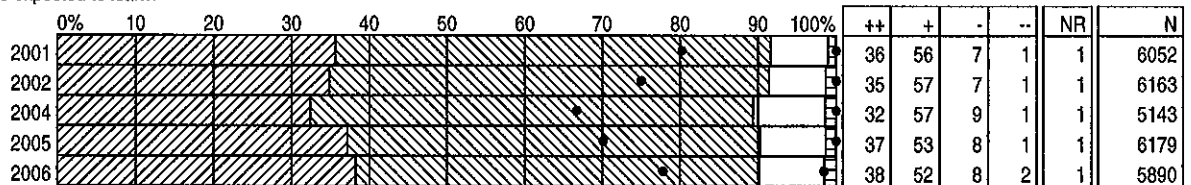
2) Are you expected to do your best?



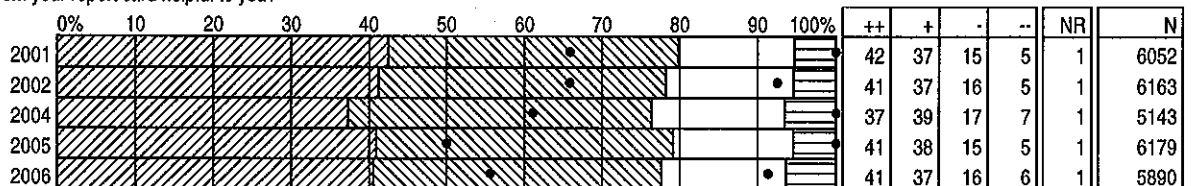
3) Are your classes challenging?



4) Are you clear as to what you are expected to learn?



5) Is the information you receive from your report card helpful to you?



\* Surveys not conducted in 2003

\* Grade 7 students are not included in the survey for 2004

\* Results weighted

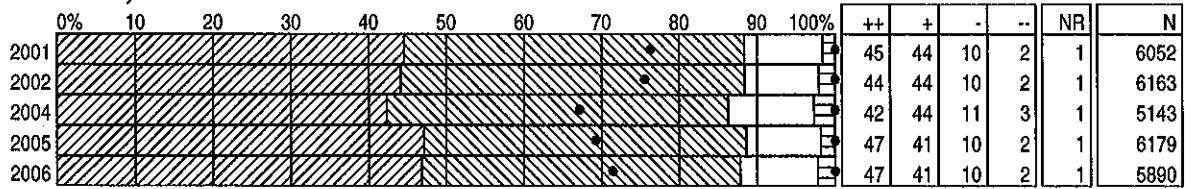
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STUDENTS GRADES 7-9

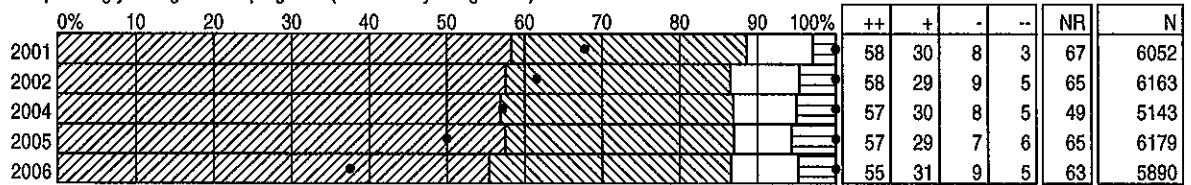
BY QUESTION

7-9 STUDENTS  
DISTRICT TOTAL

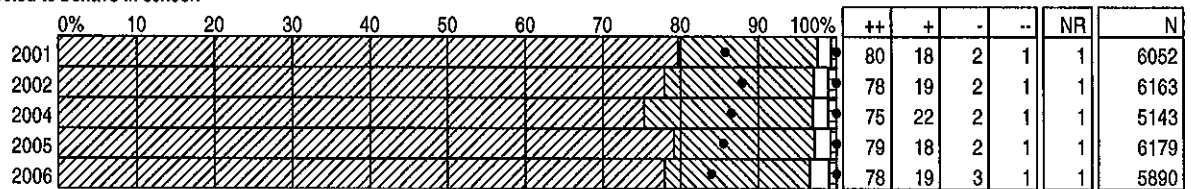
6) Overall, do you get help when you need it from your teachers?



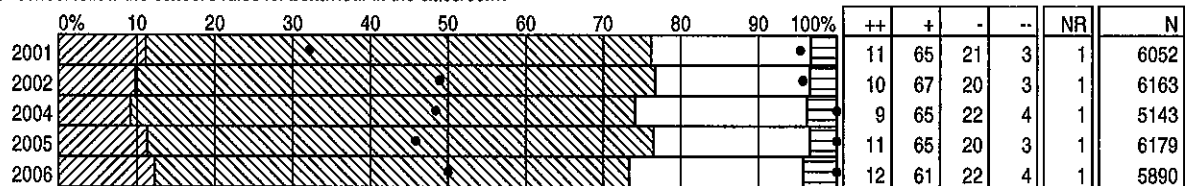
7) Do you get the help that you need in planning your high school program? (Answer only if in grade 9)



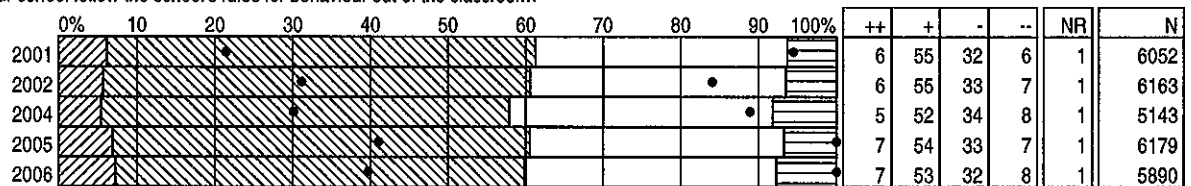
8) Do you know how you are expected to behave in school?



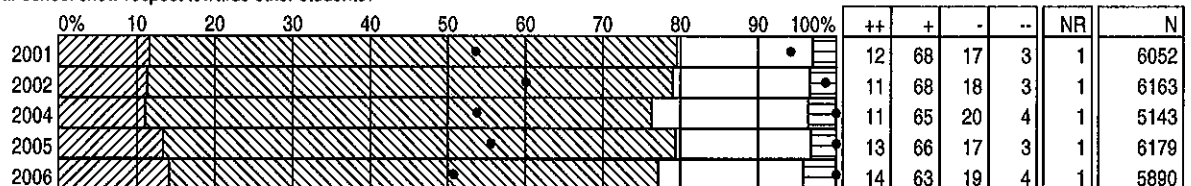
9a) Do most of the students at your school follow the school's rules for behaviour in the classroom?



9b) Do most of the students at your school follow the school's rules for behaviour out of the classroom?



10a) Do most of the students at your school show respect towards other students?



\* Surveys not conducted in 2003

\* Grade 7 students are not included in the survey for 2004

\* Results weighted



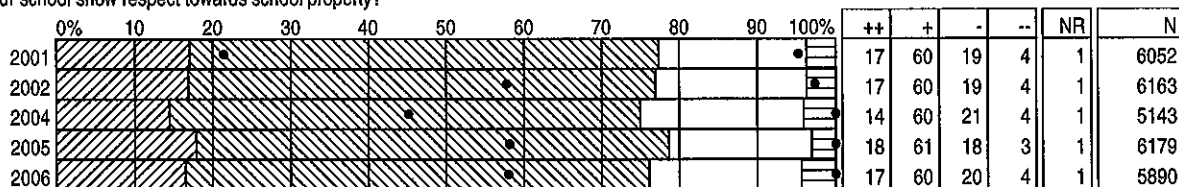
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7-9 STUDENTS  
DISTRICT TOTAL

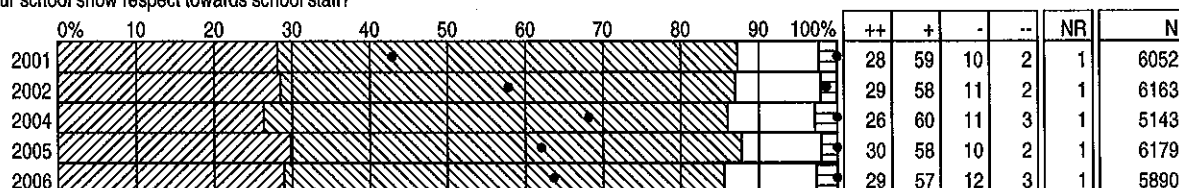
STUDENTS GRADES 7-9

BY QUESTION

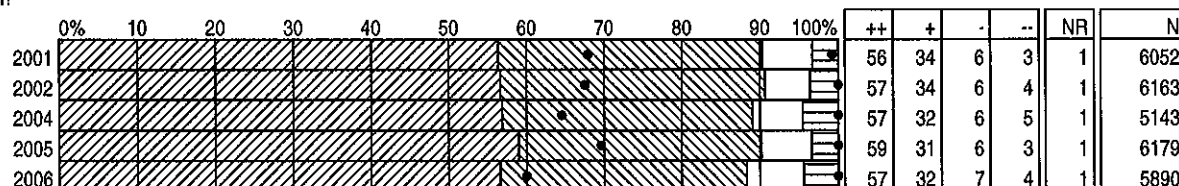
10b) Do most of the students at your school show respect towards school property?



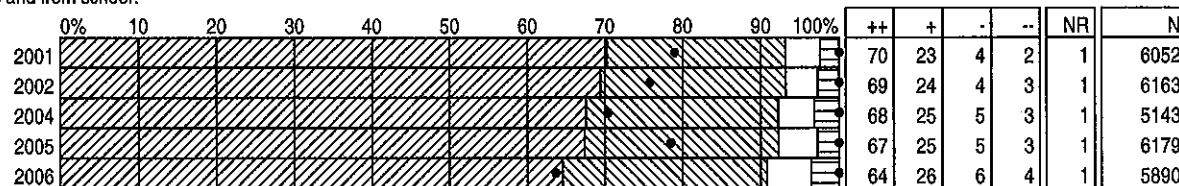
10c) Do most of the students at your school show respect towards school staff?



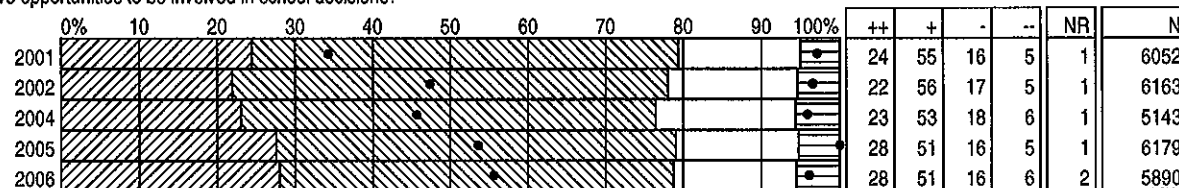
11) Do you feel safe in your school?



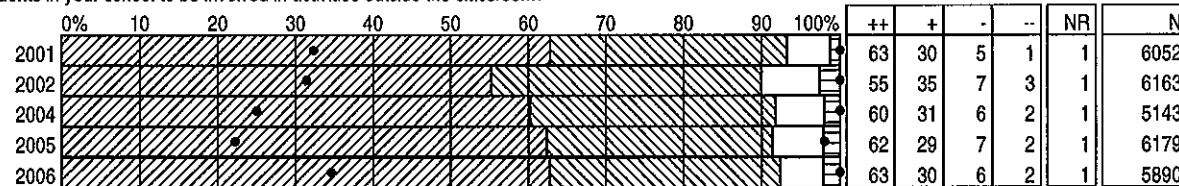
12) Do you feel safe on the way to and from school?



13) Do students in your school have opportunities to be involved in school decisions?



14) Are there opportunities for students in your school to be involved in activities outside the classroom?



\* Surveys not conducted in 2003

\* Grade 7 students are not included in the survey for 2004

\* Results weighted

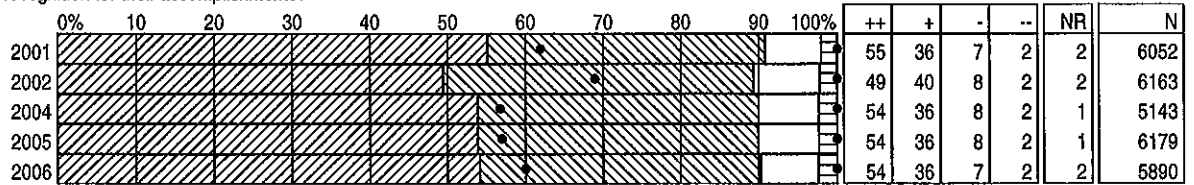
# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

STUDENTS GRADES 7-9

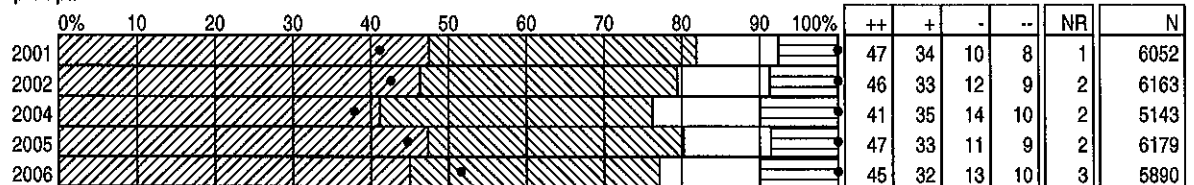
BY QUESTION

7-9 STUDENTS  
DISTRICT TOTAL

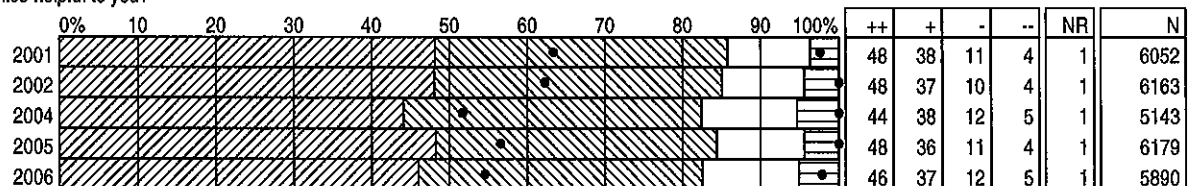
15) Do students in your school get recognition for their accomplishments?



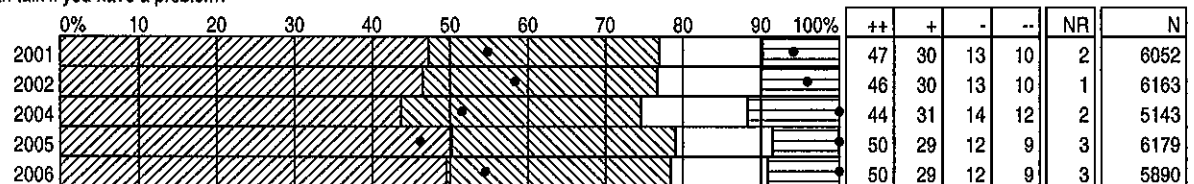
16) Do you have confidence in your principal?



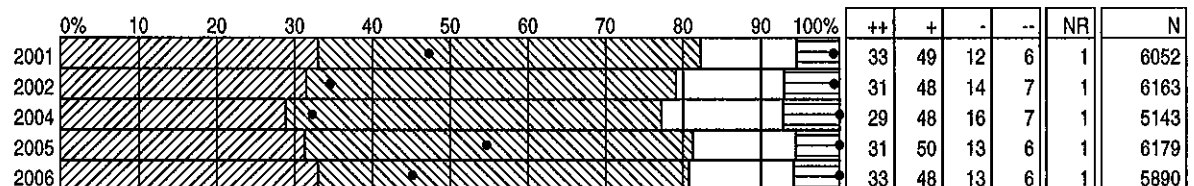
17) Are the people in the school office helpful to you?



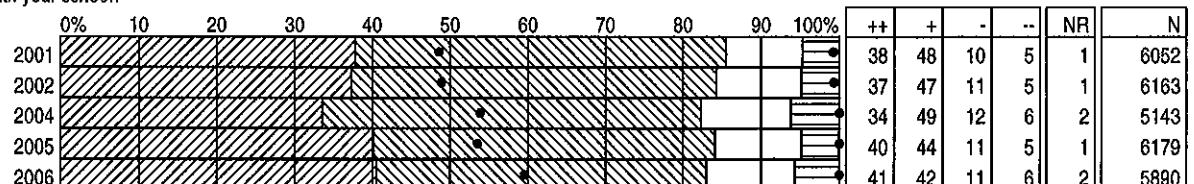
18) Is there a staff member you can talk if you have a problem?



19) Is your school clean?



20) In general, are you satisfied with your school?



\* Surveys not conducted in 2003

\* Grade 7 students are not included in the survey for 2004

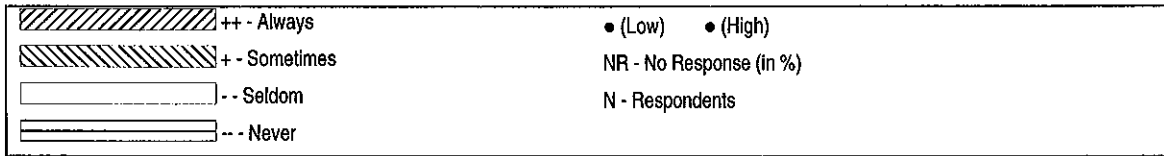
\* Results weighted

# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

STUDENTS GRADES 10-12

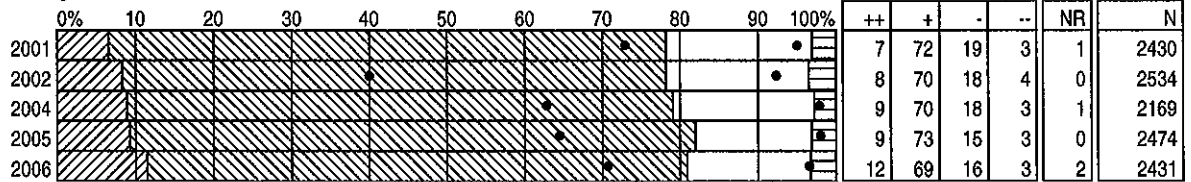
BY QUESTION

10-12 STUDENTS  
DISTRICT TOTAL

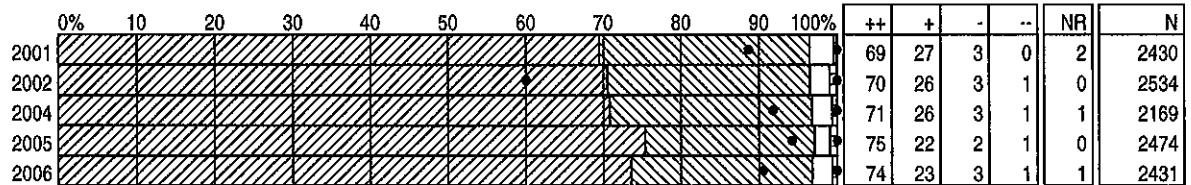


Note: Graph percentages are based on committed responses

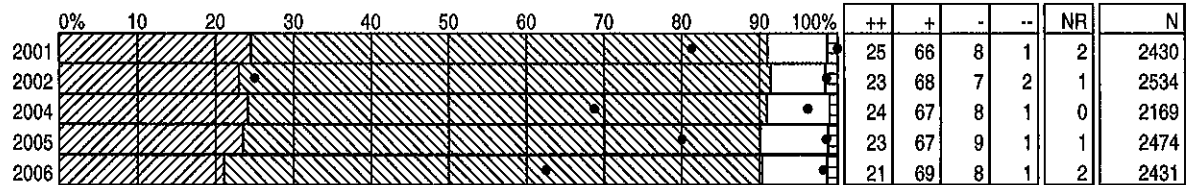
1) Do you find your school work interesting?



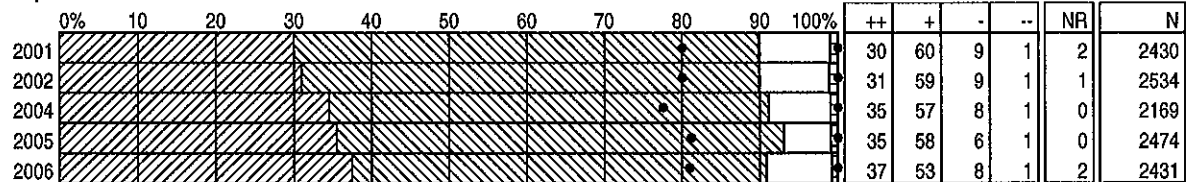
2) Are you expected to do your best?



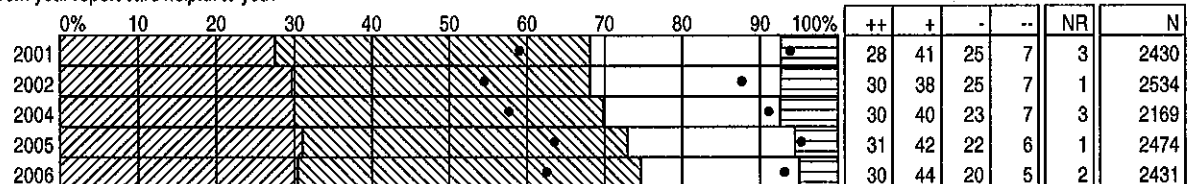
3) Are your classes challenging?



4) Are you clear as to what you are expected to learn?



5) Is the information you receive from your report card helpful to you?



\* Surveys not conducted in 2003  
 \* 2004 results do not include Grade 10 students  
 \* Results weighted

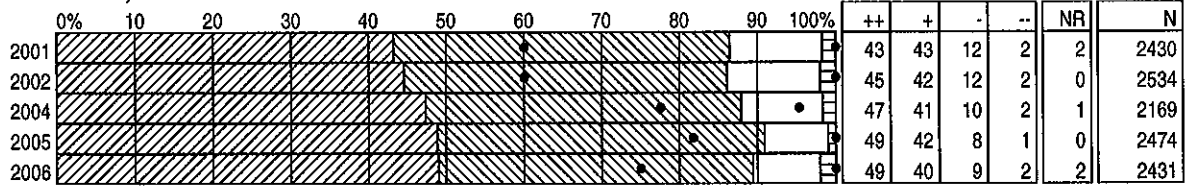
# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

STUDENTS GRADES 10-12

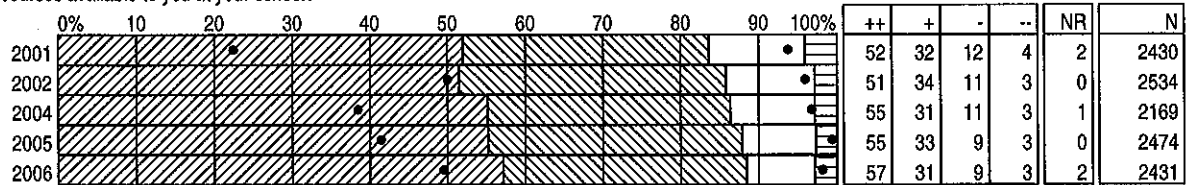
BY QUESTION

10-12 STUDENTS  
DISTRICT TOTAL

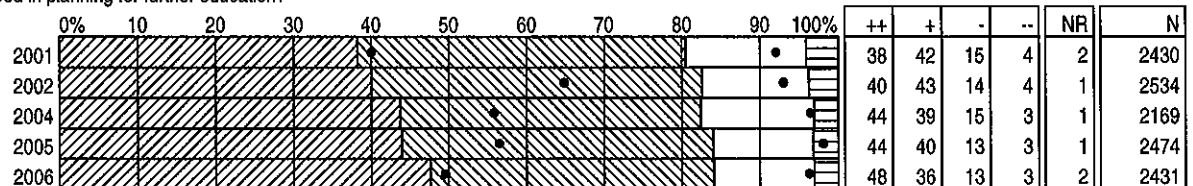
6) Overall, do you get help when you need it from your teachers?



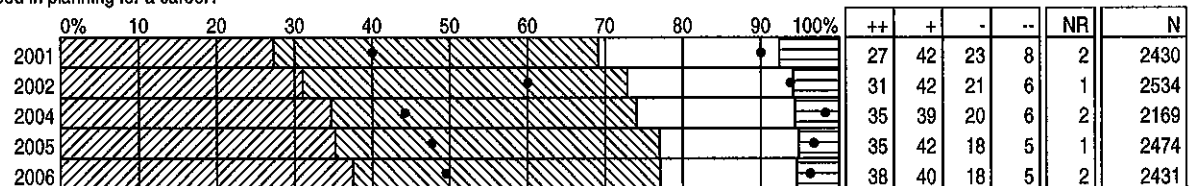
7) Do you have enough variety of courses available to you at your school?



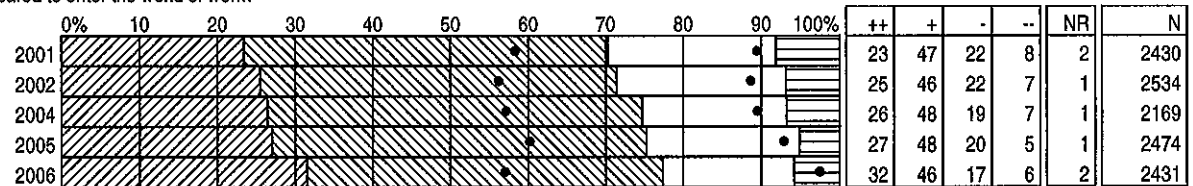
8) Do you get the help that you need in planning for further education?



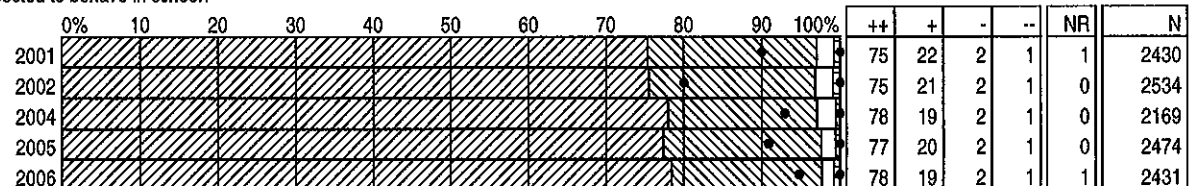
9) Do you get the help that you need in planning for a career?



10) Do you feel you are being prepared to enter the world of work?



11) Do you know how you are expected to behave in school?



\* Surveys not conducted in 2003  
 \* 2004 results do not include Grade 10 students  
 \* Results weighted

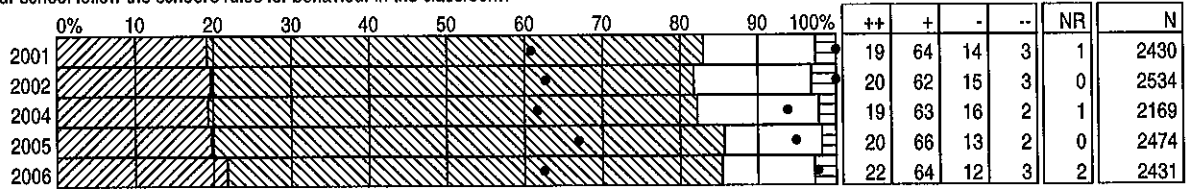
# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

STUDENTS GRADES 10-12

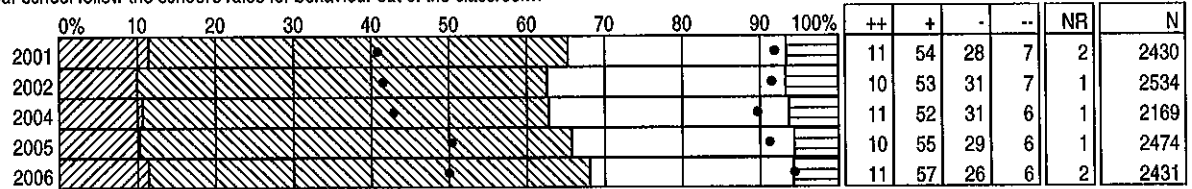
BY QUESTION

10-12 STUDENTS  
DISTRICT TOTAL

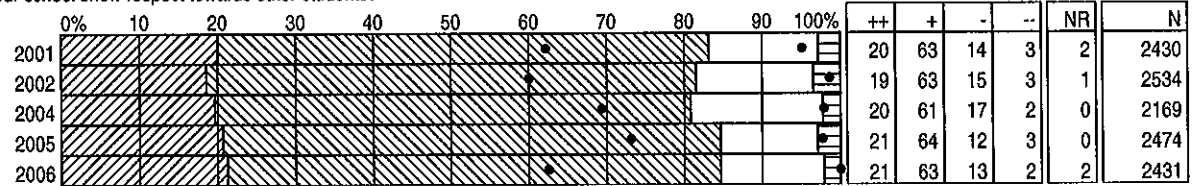
12a) Do most of the students at your school follow the school's rules for behaviour in the classroom?



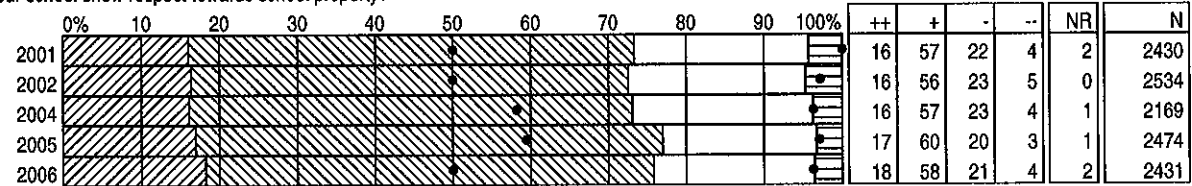
12b) Do most of the students at your school follow the school's rules for behaviour out of the classroom?



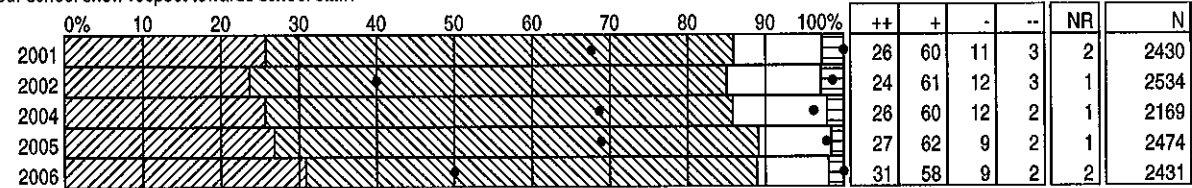
13a) Do most of the students at your school show respect towards other students?



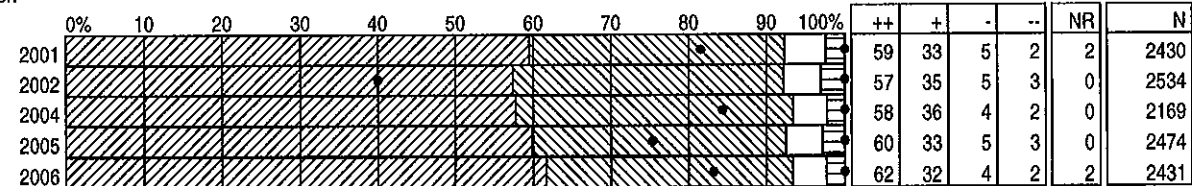
13b) Do most of the students at your school show respect towards school property?



13c) Do most of the students at your school show respect towards school staff?



14) Do you feel safe in your school?



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 \* 2004 results do not include Grade 10 students  
 \* Results weighted

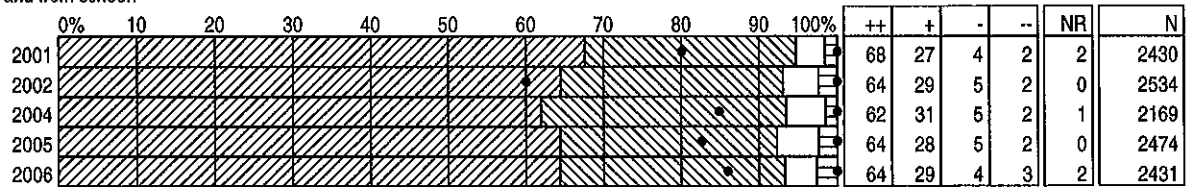
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STUDENTS GRADES 10-12

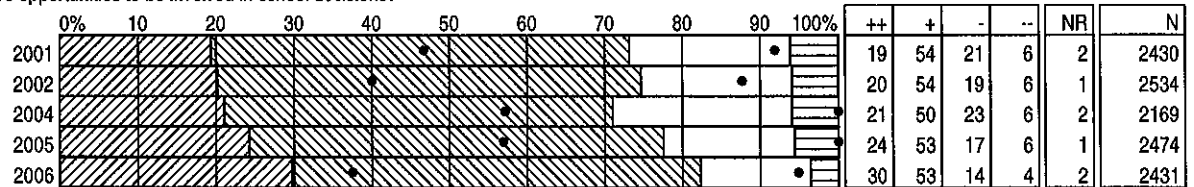
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10-12 STUDENTS  
DISTRICT TOTAL

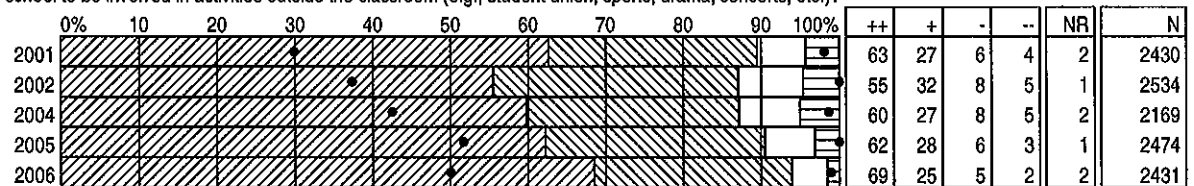
15) Do you feel safe on the way to and from school?



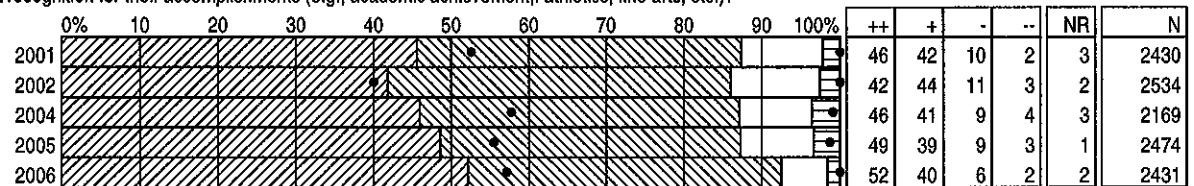
16) Do students in your school have opportunities to be involved in school decisions?



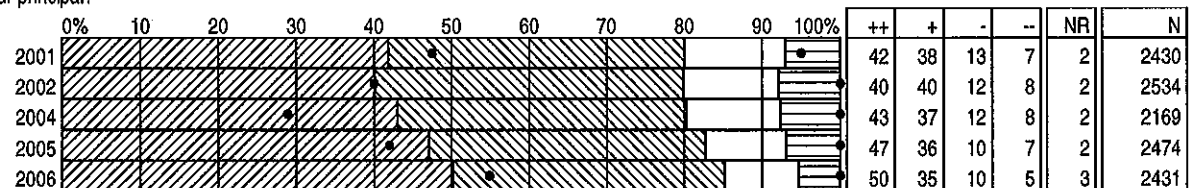
17) Are there opportunities in your school to be involved in activities outside the classroom (e.g., student union, sports, drama, concerts, etc.)?



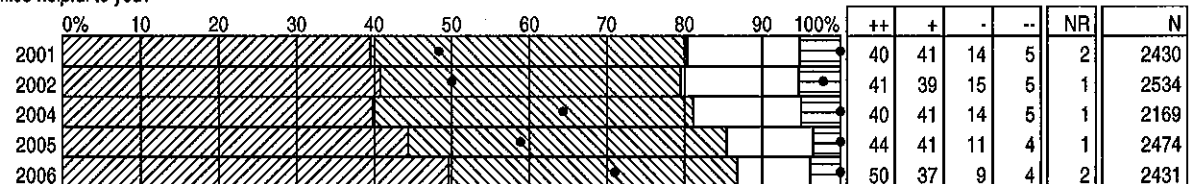
18) Do students in your school get recognition for their accomplishments (e.g., academic achievement, athletics, fine arts, etc.)?



19) Do you have confidence in your principal?



20) Are the people in the school office helpful to you?



\* Surveys not conducted in 2003  
 \* 2004 results do not include Grade 10 students  
 \* Results weighted

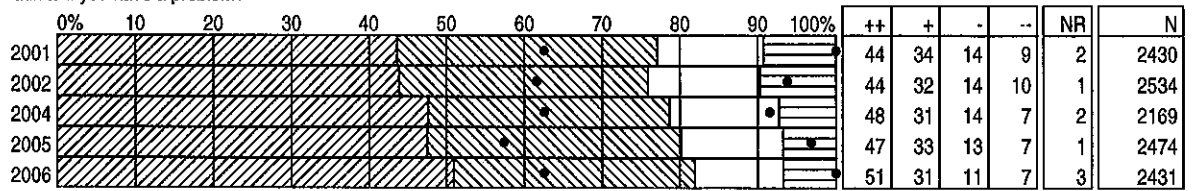
# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

STUDENTS GRADES 10-12

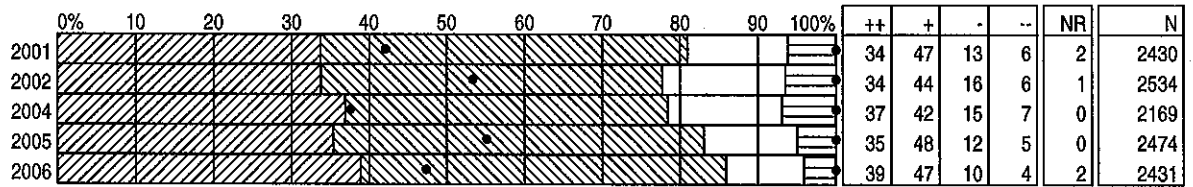
BY QUESTION

10-12 STUDENTS  
DISTRICT TOTAL

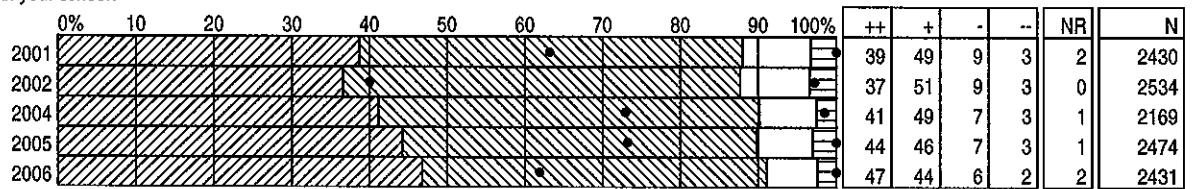
21) Is there a staff member you can talk to if you have a problem?



22) Is your school clean?



23) In general, are you satisfied with your school?



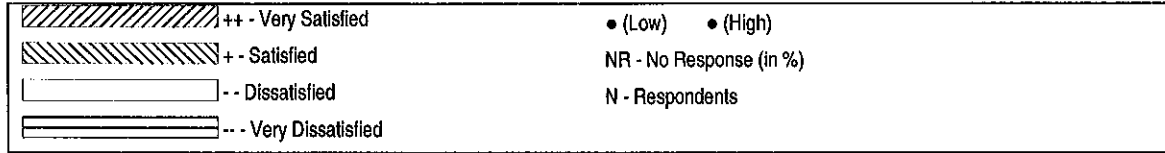
\* Surveys not conducted in 2003  
 \* 2004 results do not include Grade 10 students  
 \* Results weighted

# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

K-12 DISTRICT PARENTS

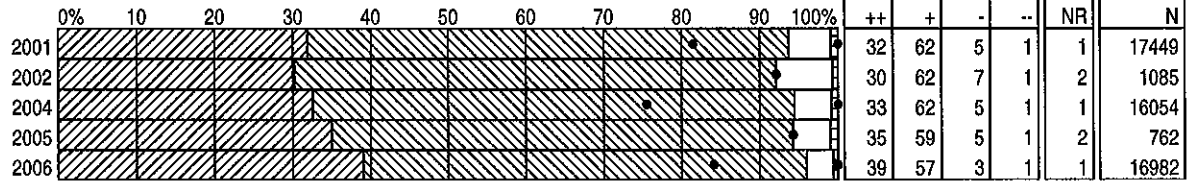
BY QUESTION

PARENTS  
DISTRICT TOTAL

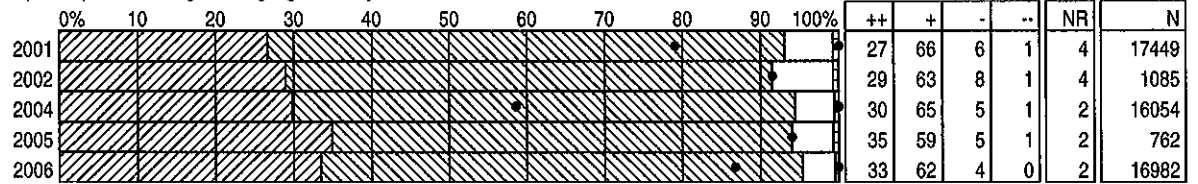


Note: Graph percentages are based on committed responses

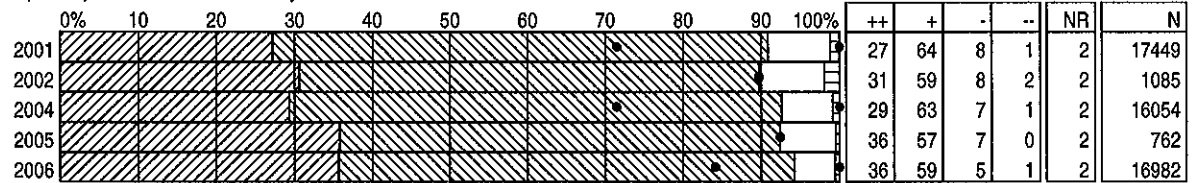
1) How satisfied are you with the overall quality of education that your child is receiving at school?



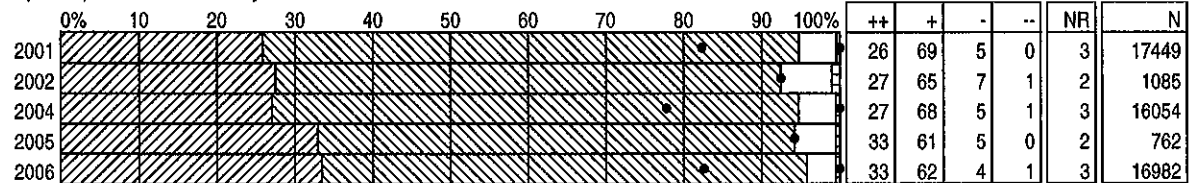
2a) How satisfied are you with the emphasis placed on English Language Arts at your child's school?



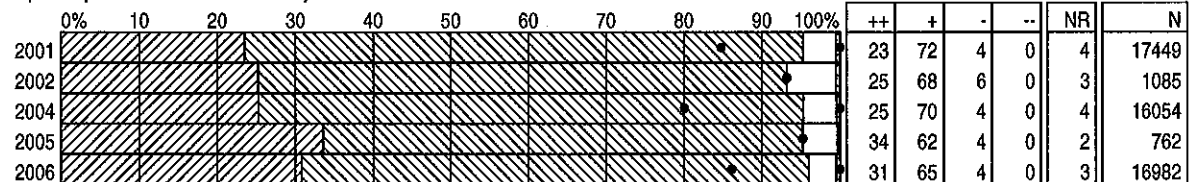
2b) How satisfied are you with the emphasis placed on Mathematics at your child's school?



2c) How satisfied are you with the emphasis placed on Science at your child's school?



2d) How satisfied are you with the emphasis placed on Social Studies at your child's school?



\* 2004 results do not include Grades 4, 7, 10  
\* Results weighted



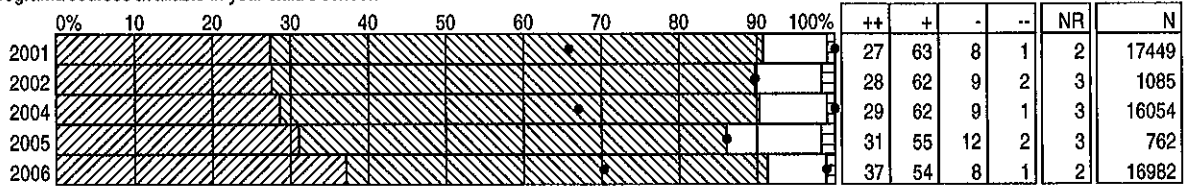
# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

K-12 DISTRICT PARENTS

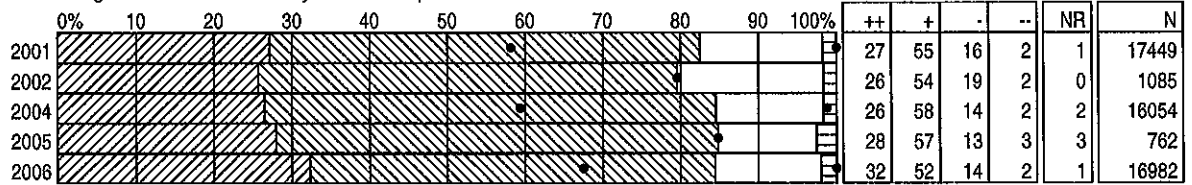
BY QUESTION

PARENTS  
DISTRICT TOTAL

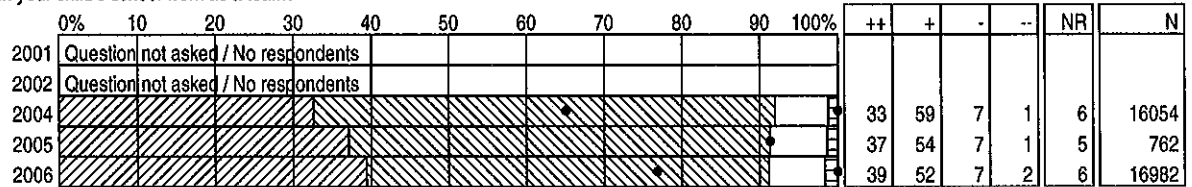
3) How satisfied are you with the programs/courses available in your child's school?



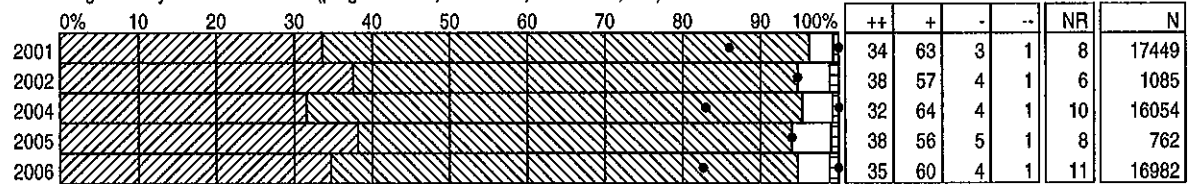
4) How satisfied are you that you receive enough information about what your child is expected to learn?



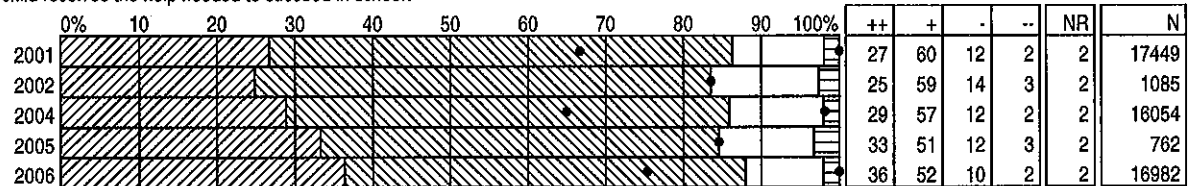
5) How satisfied are you that staff in your child's school work as a team?



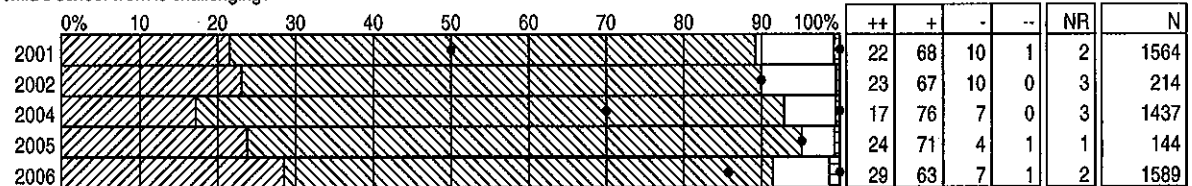
6) How satisfied are you with the non-teaching staff at your child's school? (program aides, office staff, custodians, etc.)



7) How satisfied are you that your child receives the help needed to succeed in school?



8) How satisfied are you that your child's school work is challenging?



\* 2004 results do not include Grades 4, 7, 10

\* Results weighted

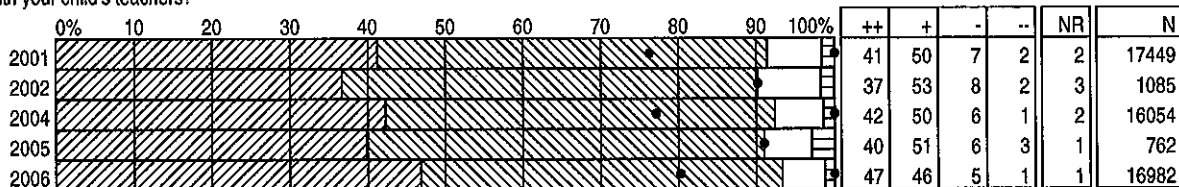
# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

K-12 DISTRICT PARENTS

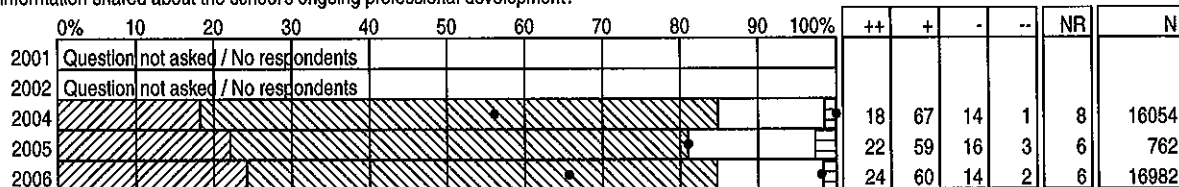
BY QUESTION

PARENTS  
DISTRICT TOTAL

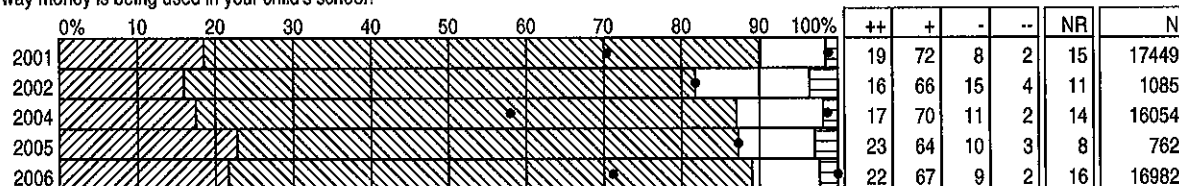
9) Overall, how satisfied are you with your child's teachers?



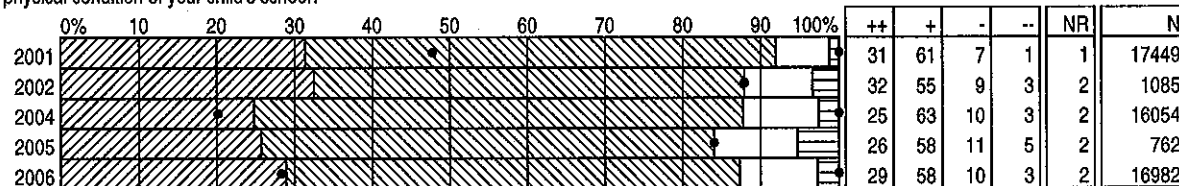
10) How satisfied are you with the information shared about the school's ongoing professional development?



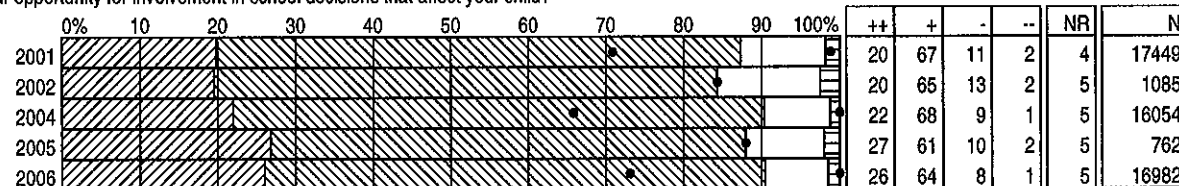
11) How satisfied are you with the way money is being used in your child's school?



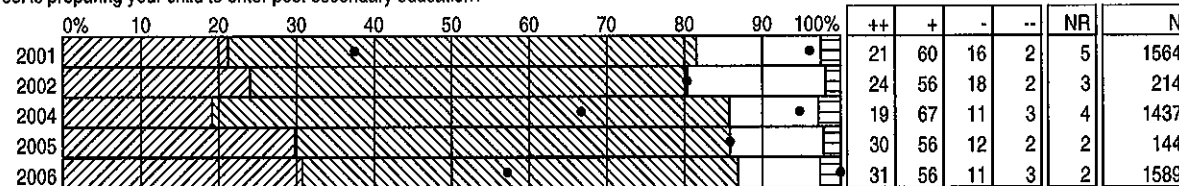
12) How satisfied are you with the physical condition of your child's school?



13) How satisfied are you with your opportunity for involvement in school decisions that affect your child?



14) How satisfied are you that school is preparing your child to enter post-secondary education?



\* 2004 results do not include Grades 4, 7, 10

\* Results weighted

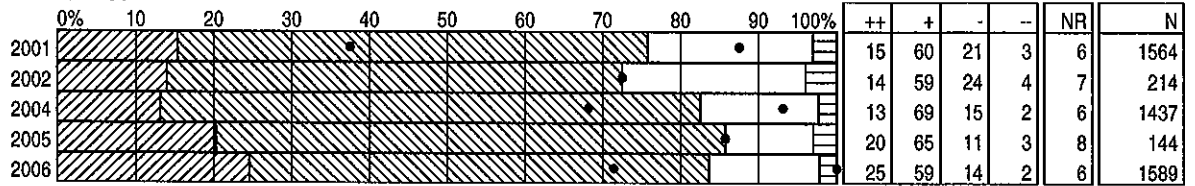
# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

K-12 DISTRICT PARENTS

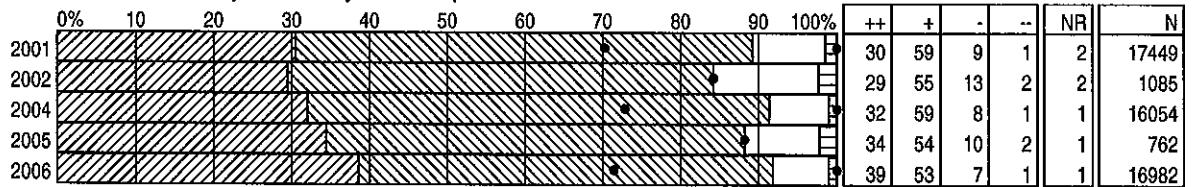
BY QUESTION

PARENTS  
DISTRICT TOTAL

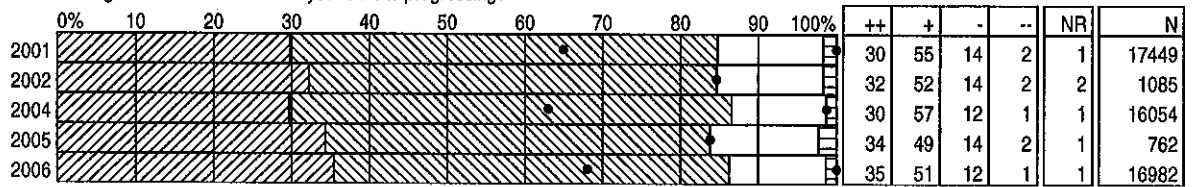
15) How satisfied are you that school is preparing your child to enter the world of work?



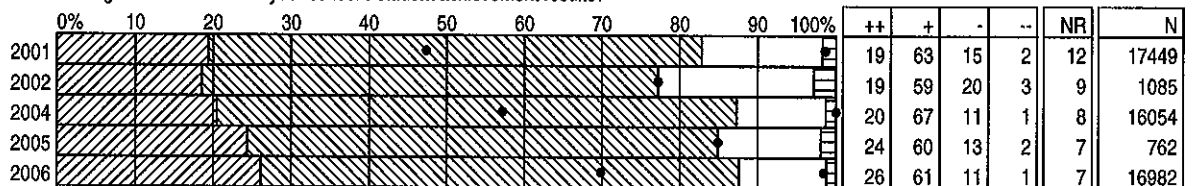
16) How satisfied are you with the usefulness of the information you receive in your child's report card?



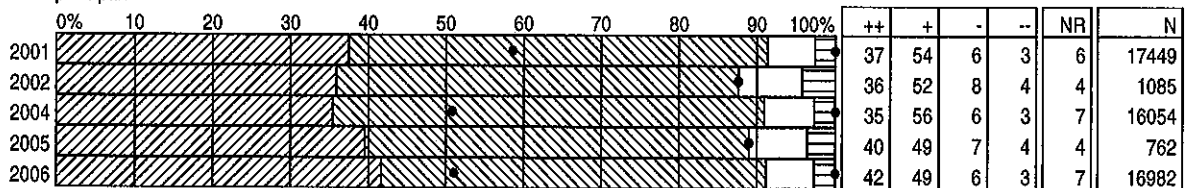
17) How satisfied are you that you receive enough information about how your child is progressing?



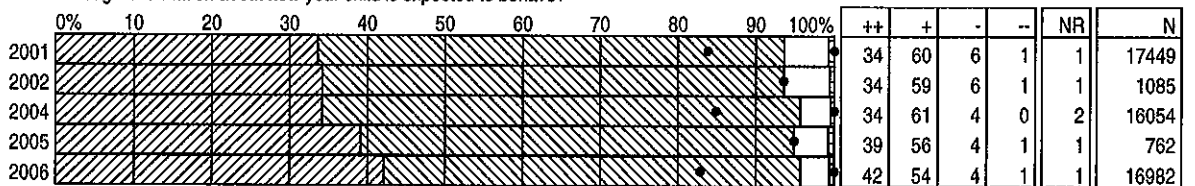
18) How satisfied are you that you receive enough information about your school's student achievement results?



19) How satisfied are you with the school principal?



20) How satisfied are you that you receive enough information about how your child is expected to behave?



\* 2004 results do not include Grades 4, 7, 10

\* Results weighted

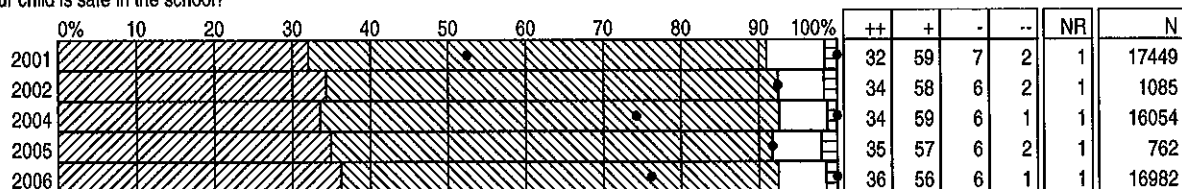
# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

K-12 DISTRICT PARENTS

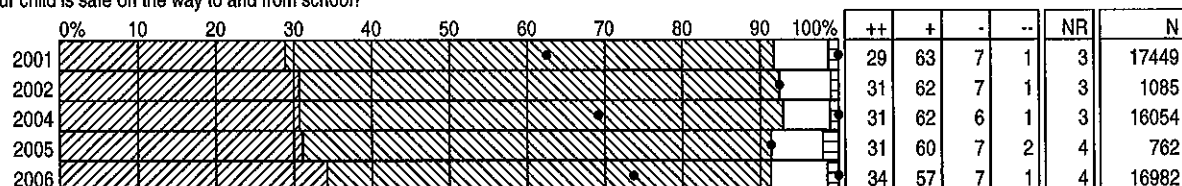
BY QUESTION

PARENTS  
DISTRICT TOTAL

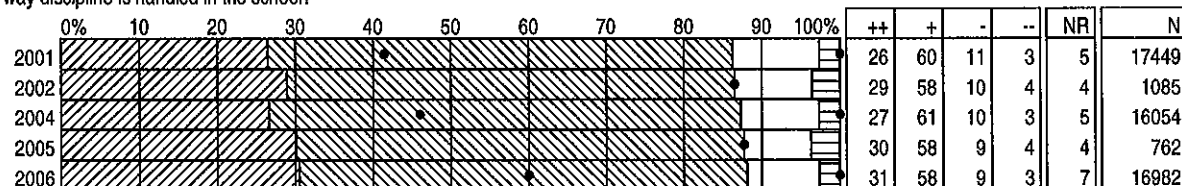
21a) How satisfied are you that your child is safe in the school?



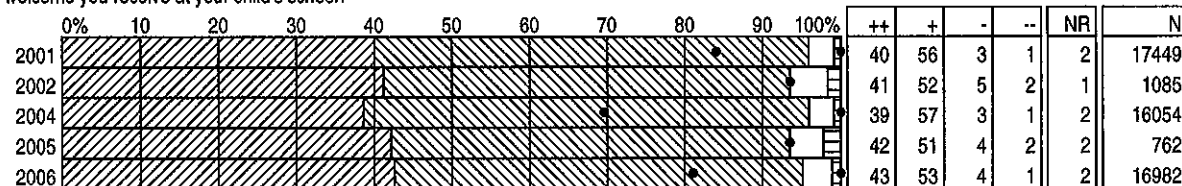
21b) How satisfied are you that your child is safe on the way to and from school?



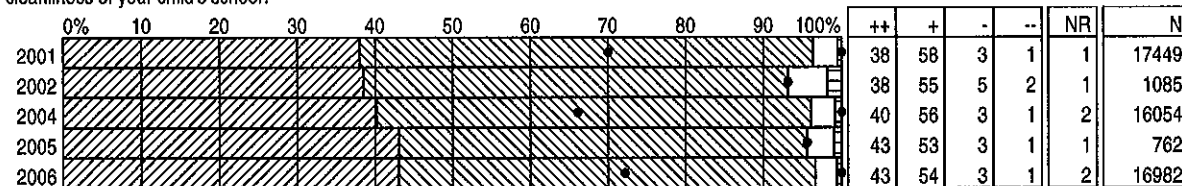
22) How satisfied are you with the way discipline is handled in the school?



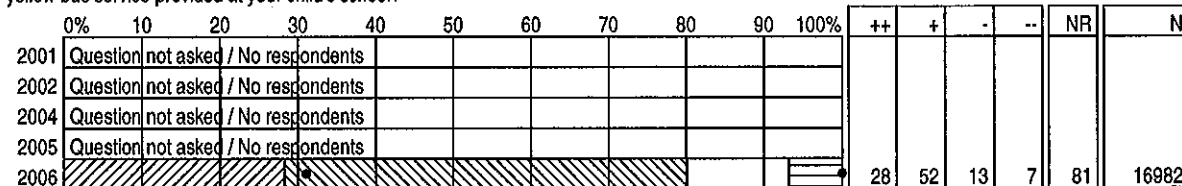
23) How satisfied are you with the welcome you receive at your child's school?



24) How satisfied are you with the cleanliness of your child's school?



25) How satisfied are you with the yellow bus service provided at your child's school?



\* 2004 results do not include Grades 4, 7, 10

\* Results weighted

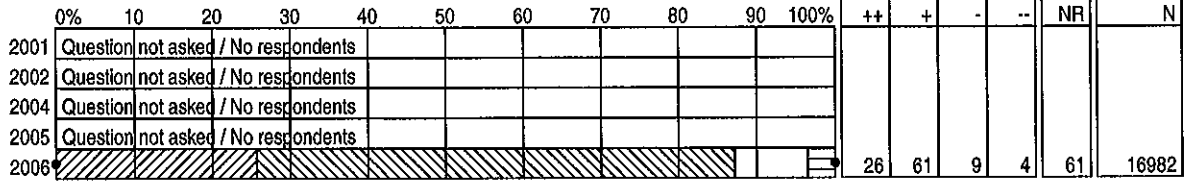
# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

K-12 DISTRICT PARENTS

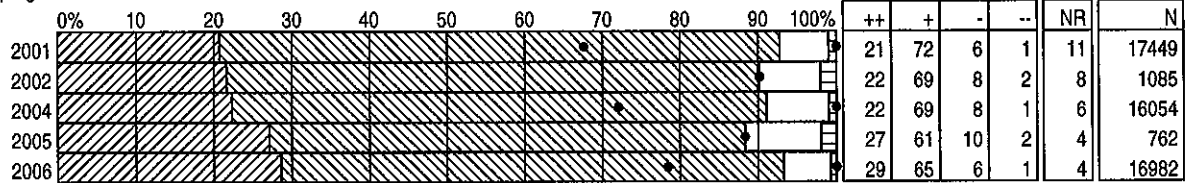
BY QUESTION

PARENTS  
DISTRICT TOTAL

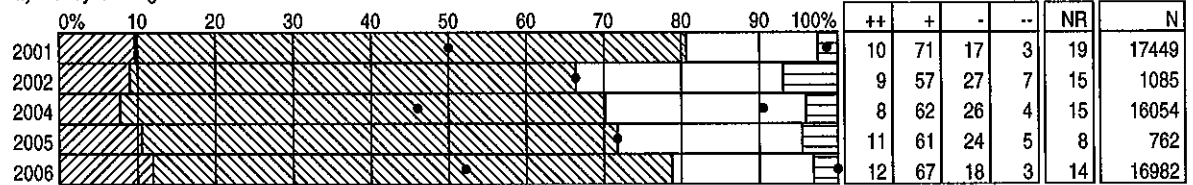
26) How satisfied are you with the Edmonton Transit service provided at your child's school?



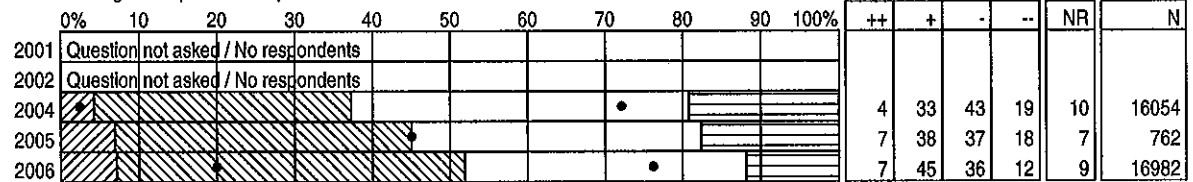
27) How satisfied are you with the programs/courses available in Edmonton Public Schools?



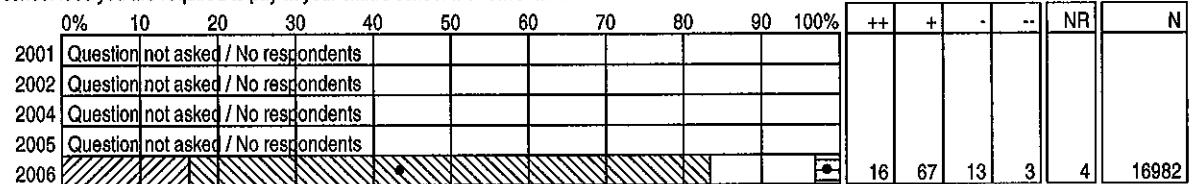
28) How satisfied are you with the way money is being used in Edmonton Public Schools?



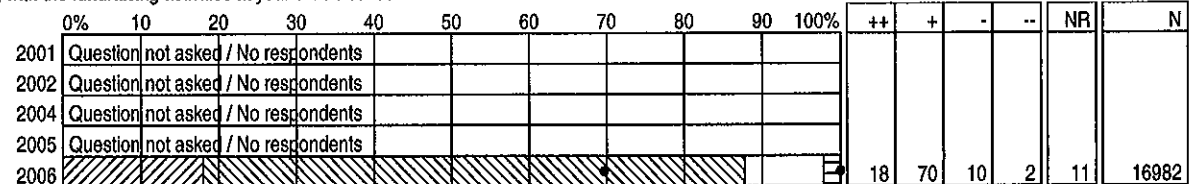
29) How satisfied are you with the level of funding that is provided for public education?



30) How satisfied are you that the school fees you are required to pay at your child's school are reasonable?



31) How satisfied are you, overall, with the fundraising activities at your child's school?



\* 2004 results do not include Grades 4, 7, 10

\* Results weighted

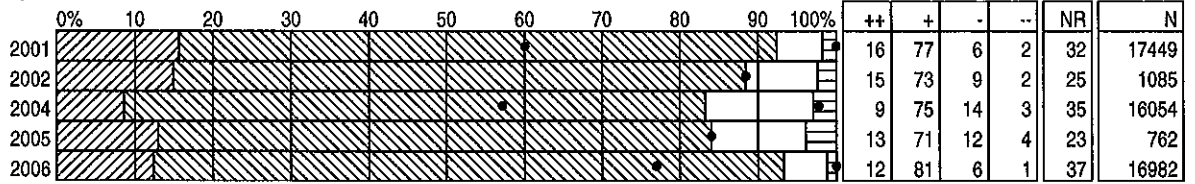
# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

K-12 DISTRICT PARENTS

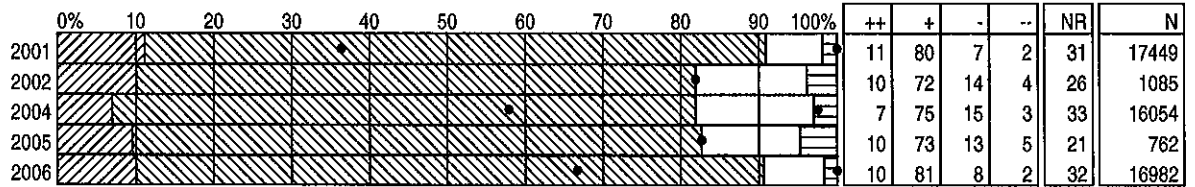
BY QUESTION

PARENTS  
DISTRICT TOTAL

32) How satisfied are you with the Superintendent of Schools?



33) How satisfied are you with the board of trustees?



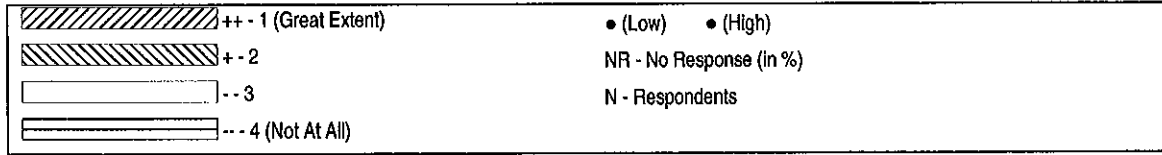
\* 2004 results do not include Grades 4, 7, 10  
 \* Results weighted

# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

SCHOOL STAFF

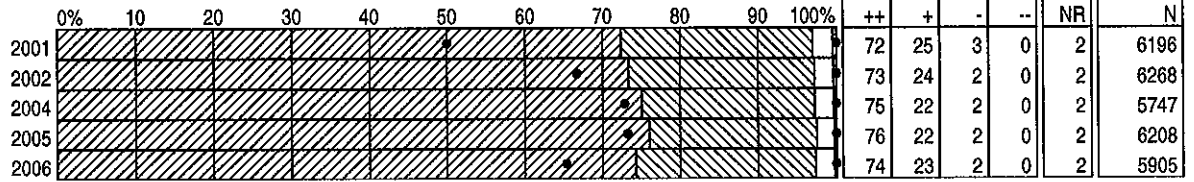
BY QUESTION

SCHOOL STAFF  
DISTRICT TOTAL

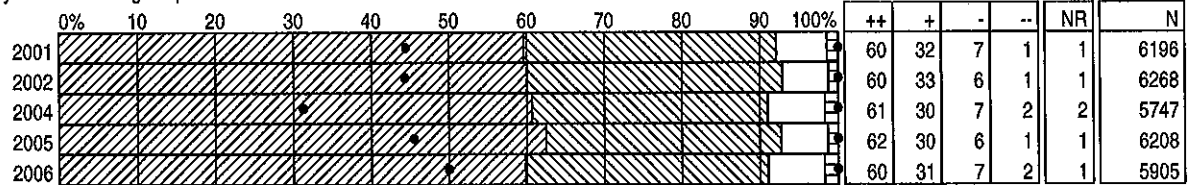


Note: Graph percentages are based on committed responses

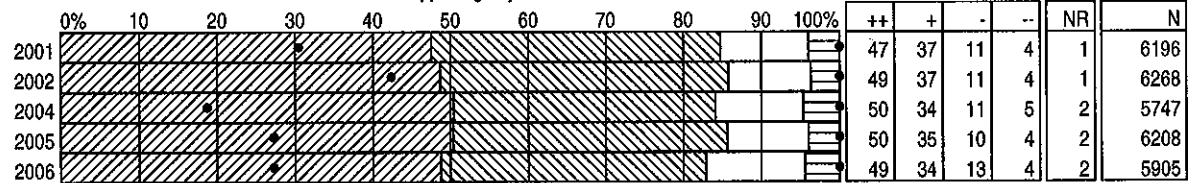
1) To what extent is your school focused on student achievement?



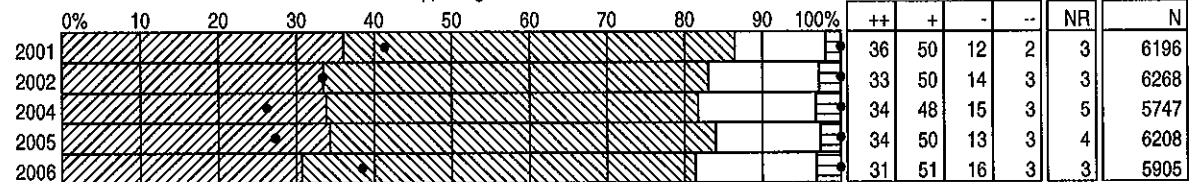
2) To what extent do you feel that your school is a good place to work?



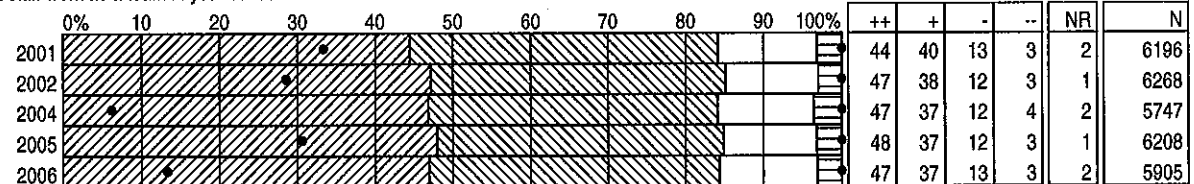
3a) To what extent are you satisfied with the information that is shared about what is happening at your school?



3b) To what extent are you satisfied with the information that is shared about what is happening in the district?



4) To what extent do you feel that staff work as a team in your school?



\* Results weighted

\* Note: Surveys not conducted in 2003

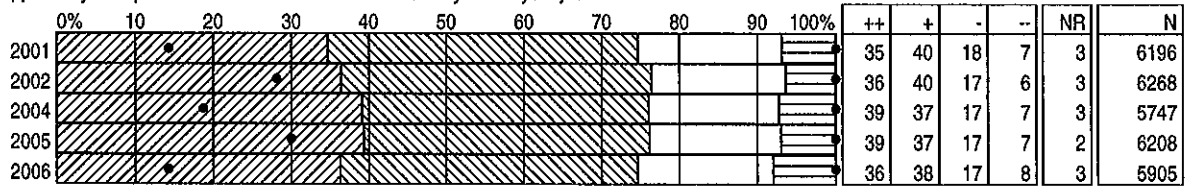
# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

SCHOOL STAFF

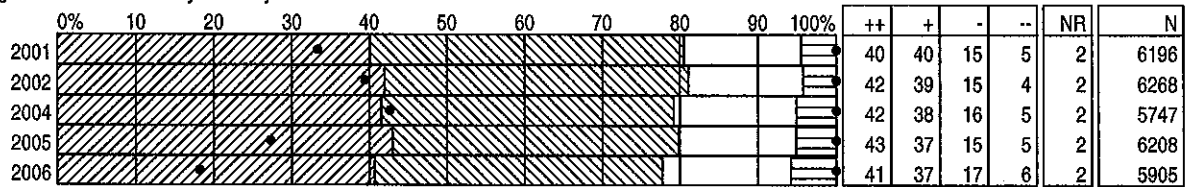
BY QUESTION

SCHOOL STAFF  
DISTRICT TOTAL

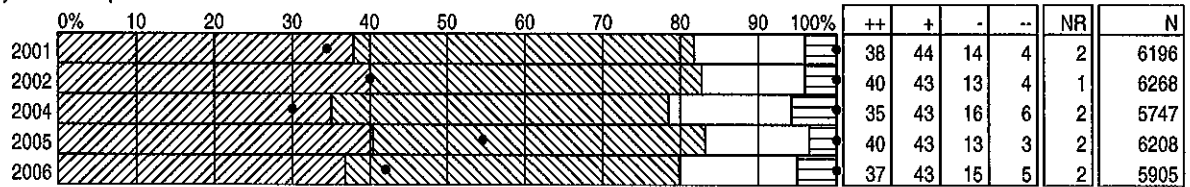
5) To what extent do you have an opportunity for input into school level decisions that affect you and your job?



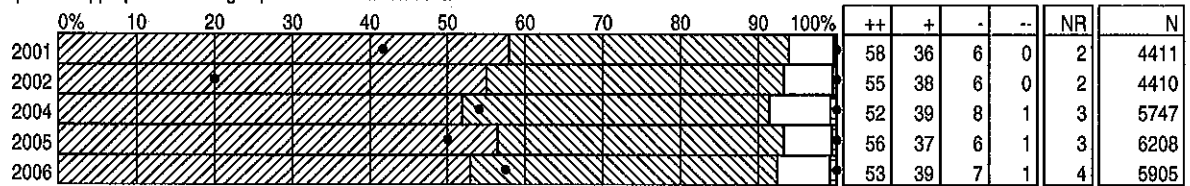
6) To what extent do you get recognition for the work that you do in your school?



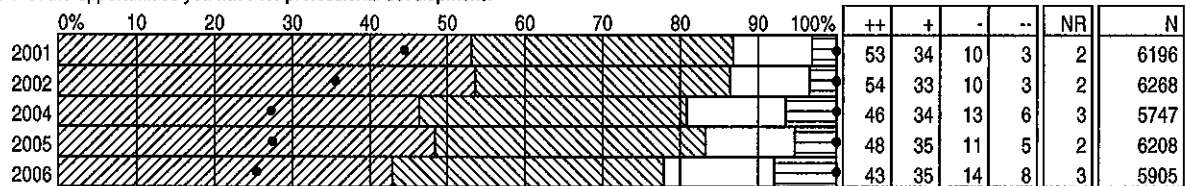
7) To what extent do you feel that your work responsibilities are reasonable?



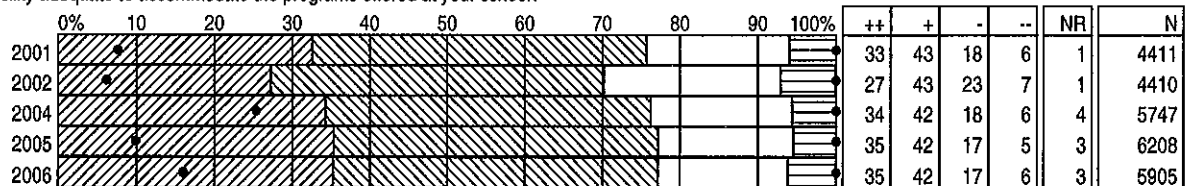
8) To what extent does your school provide appropriate learning experiences for all students?



9) To what extent are you satisfied with the opportunities you have for professional development?



10) To what extent is the school facility adequate to accommodate the programs offered at your school?



\* Results weighted

\* Note: Surveys not conducted in 2003



# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

SCHOOL STAFF

BY QUESTION

SCHOOL STAFF  
DISTRICT TOTAL

11) To what extent are you satisfied with the physical condition of your school?

	0%	10	20	30	40	50	60	70	80	90	100%	++	+	-	--	NR	N
2001												31	40	20	8	1	6196
2002												29	39	22	11	1	6268
2004												31	38	21	10	2	5747
2005												32	39	19	9	1	6208
2006												32	39	18	10	2	5905

12a) To what extent are you satisfied with the way money is being used in your school?

	0%	10	20	30	40	50	60	70	80	90	100%	++	+	-	--	NR	N
2001												34	46	15	5	3	6196
2002												35	44	16	5	3	6268
2004												36	43	14	6	5	5747
2005												36	42	16	5	4	6208
2006												33	43	17	7	4	5905

12b) To what extent are you satisfied with the way money is being used in the district?

	0%	10	20	30	40	50	60	70	80	90	100%	++	+	-	--	NR	N
2001												15	54	25	6	8	6196
2002												12	47	31	11	9	6268
2004												12	43	31	14	9	5747
2005												13	48	29	9	9	6208
2006												10	43	34	14	8	5905

13a) To what extent are you satisfied with the level of involvement of parents?

	0%	10	20	30	40	50	60	70	80	90	100%	++	+	-	--	NR	N		
2001	Question not asked / No respondents																		
2002	Question not asked / No respondents																		
2004												29	46	19	7	6	5747		
2005												28	47	19	6	5	6208		
2006												28	46	19	7	5	5905		

13b) To what extent are you satisfied with the level of involvement of the general community?

	0%	10	20	30	40	50	60	70	80	90	100%	++	+	-	--	NR	N	
2001	Question not asked / No respondents																	
2002	Question not asked / No respondents																	
2004												23	49	23	6	9	5747	
2005												23	50	22	5	8	6208	
2006												23	50	22	5	9	5905	

14) To what extent does your accountability system (HLATS, Alberta Achievement Tests, Diploma exams, interim school based measures) shape instructional practice?

	0%	10	20	30	40	50	60	70	80	90	100%	++	+	-	--	NR	N	
2001	Question not asked / No respondents																	
2002	Question not asked / No respondents																	
2004												39	50	9	2	14	5747	
2005												42	48	9	1	13	6208	
2006												40	49	10	2	13	5905	

\* Results weighted

\* Note: Surveys not conducted in 2003

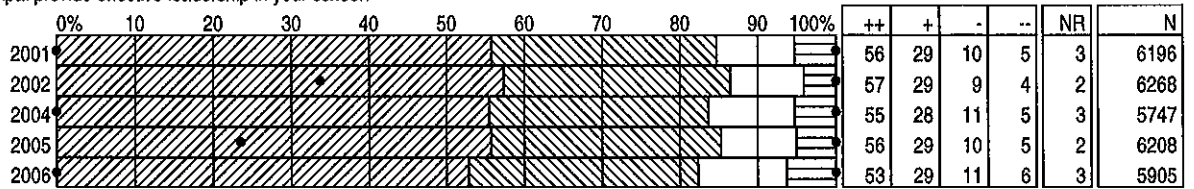
# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

SCHOOL STAFF

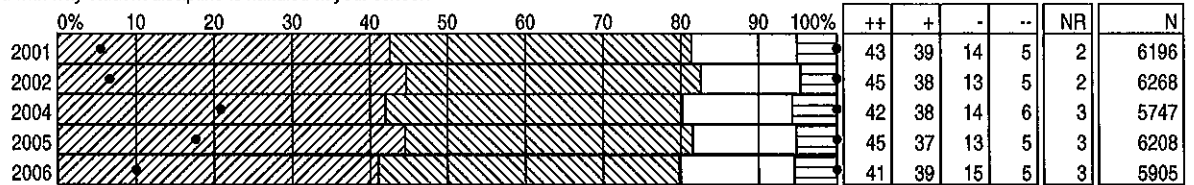
BY QUESTION

SCHOOL STAFF  
DISTRICT TOTAL

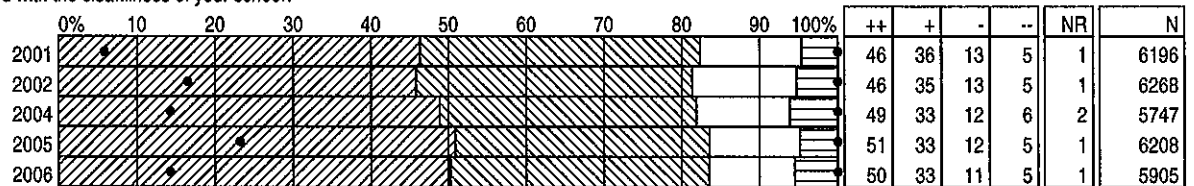
15) To what extent does your principal provide effective leadership in your school?



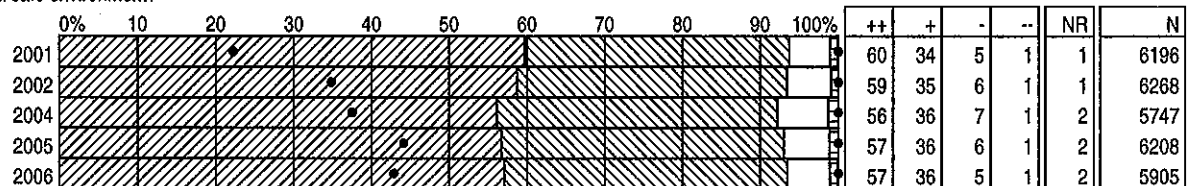
16) To what extent are you satisfied with way student discipline is handled at your school?



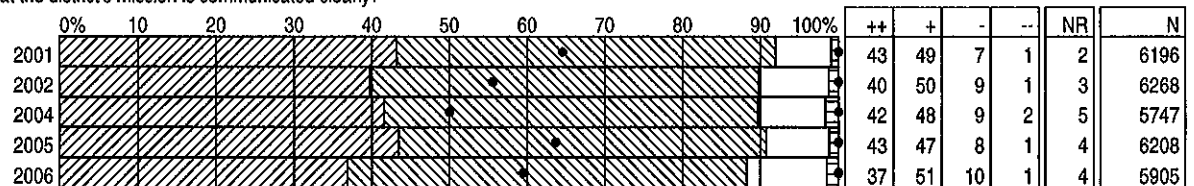
17) To what extent are you satisfied with the cleanliness of your school?



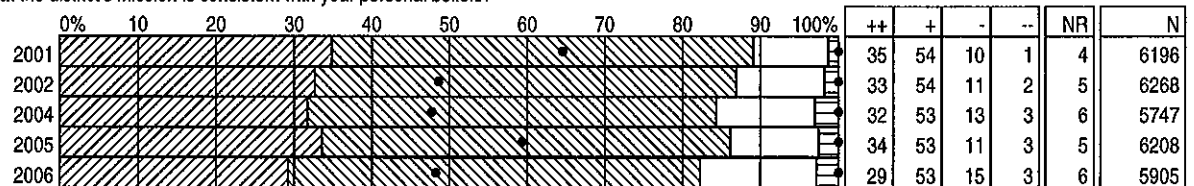
18) To what extent is your school a safe environment?



19a) To what extent do you feel that the district's mission is communicated clearly?



19b) To what extent do you feel that the district's mission is consistent with your personal beliefs?



\* Results weighted

\* Note: Surveys not conducted in 2003

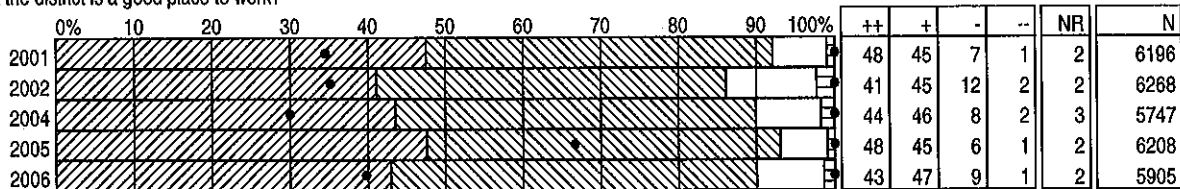
# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

SCHOOL STAFF

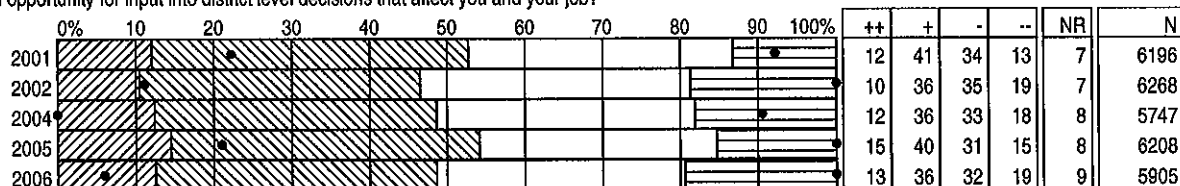
BY QUESTION

SCHOOL STAFF  
DISTRICT TOTAL

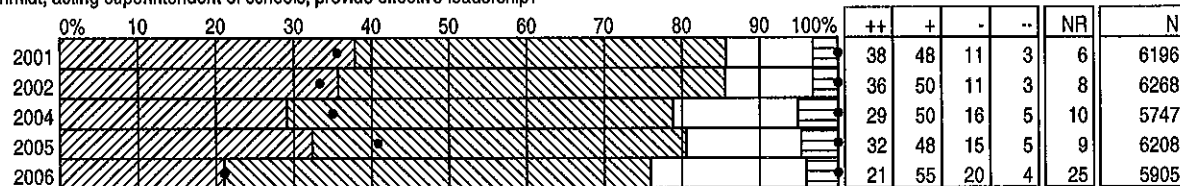
20) To what extent do you feel that the district is a good place to work?



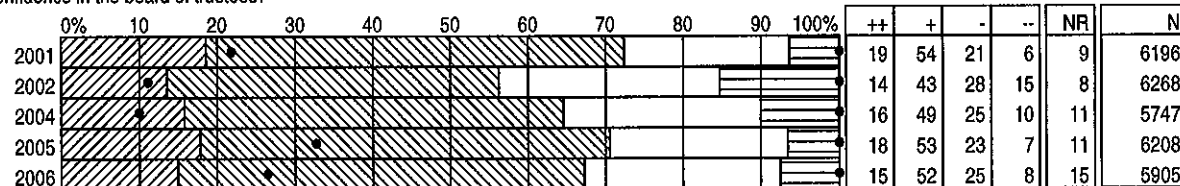
21) To what extent do you have an opportunity for input into district level decisions that affect you and your job?



22) To what extent does Edgar Schmidt, acting superintendent of schools, provide effective leadership?



23) To what extent do you have confidence in the board of trustees?



\* Results weighted

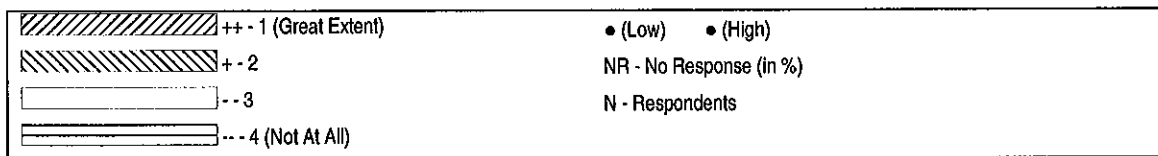
\* Note: Surveys not conducted in 2003

# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

PRINCIPALS

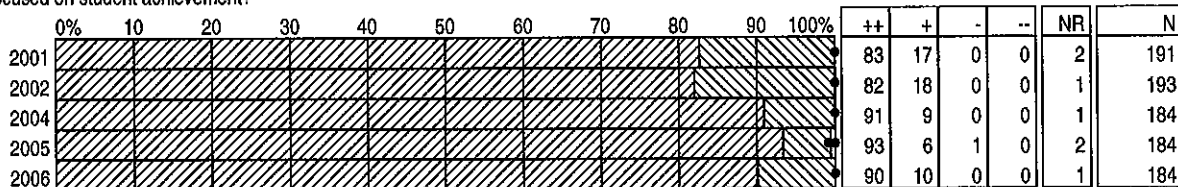
BY QUESTIONS

PRINCIPALS  
DISTRICT TOTAL

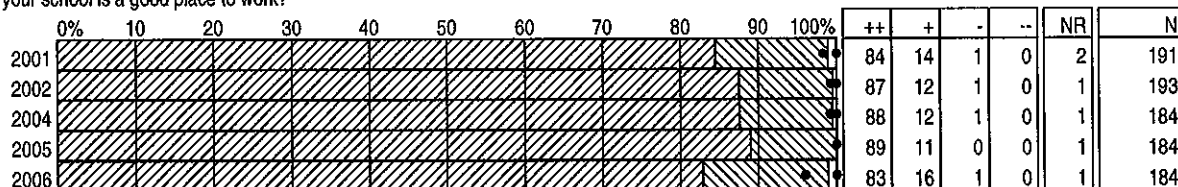


Note: Graph percentages are based on committed responses

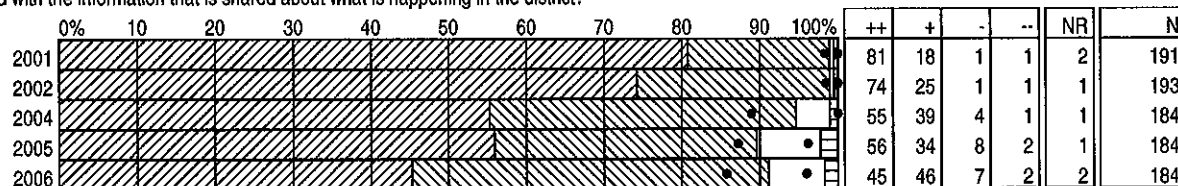
1) To what extent is your school focused on student achievement?



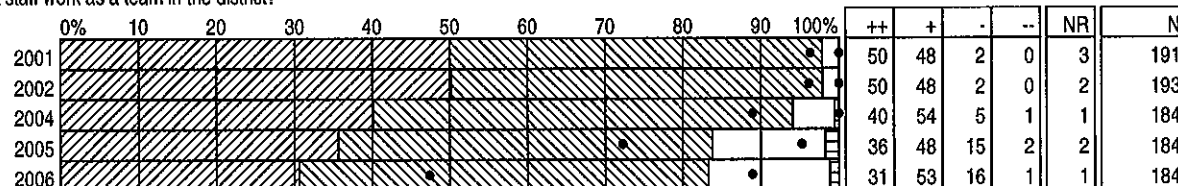
2) To what extent do you feel that your school is a good place to work?



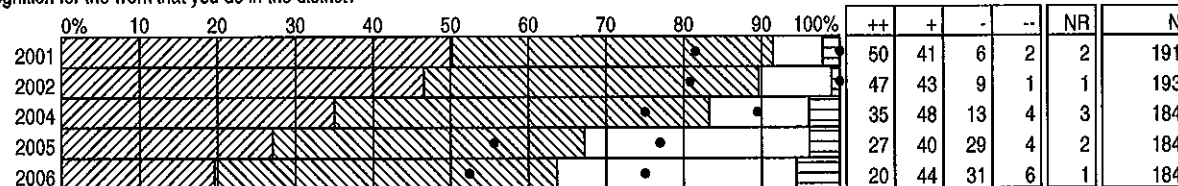
3) To what extent are you satisfied with the information that is shared about what is happening in the district?



4) To what extent do you feel that staff work as a team in the district?



5) To what extent do you get recognition for the work that you do in the district?



\* Results weighted

\* Note: Surveys not administered in 2003

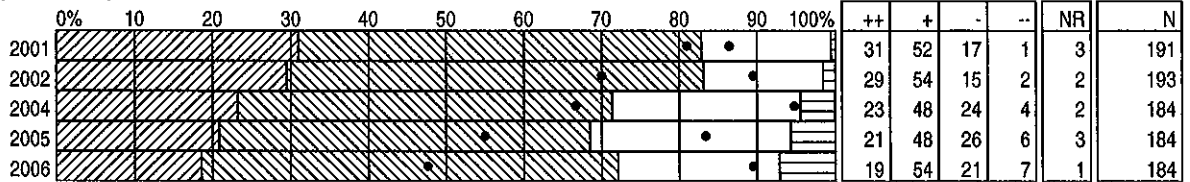
# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

PRINCIPALS

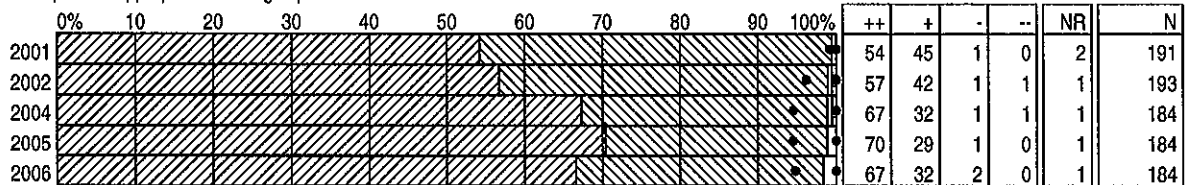
BY QUESTIONS

PRINCIPALS  
DISTRICT TOTAL

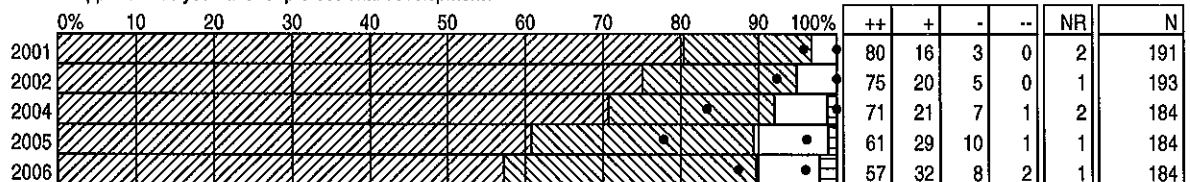
6) To what extent do you feel that your work responsibilities are reasonable?



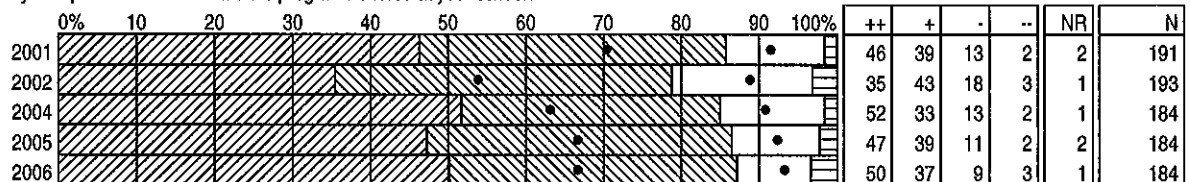
7) To what extent do staff in your school provide appropriate learning experiences for all students?



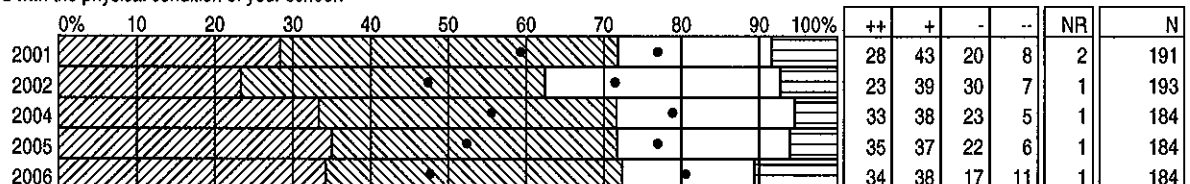
8) To what extent are you satisfied with the opportunities you have for professional development?



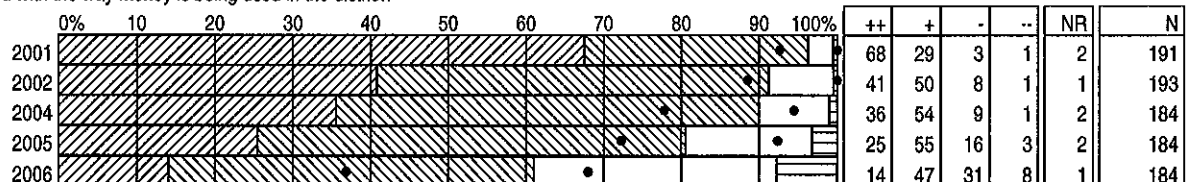
9) To what extent is the school facility adequate to accommodate the programs offered at your school?



10) To what extent are you satisfied with the physical condition of your school?



11) To what extent are you satisfied with the way money is being used in the district?



\* Results weighted

\* Note: Surveys not administered in 2003

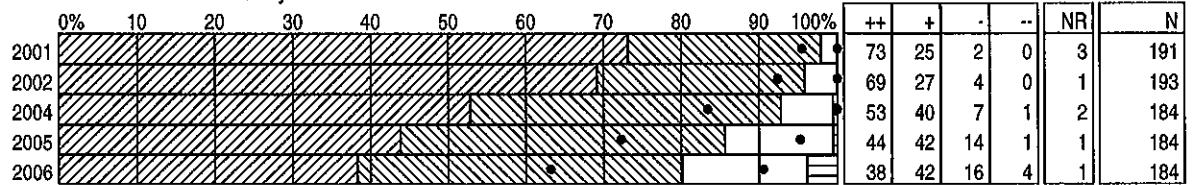
# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

PRINCIPALS

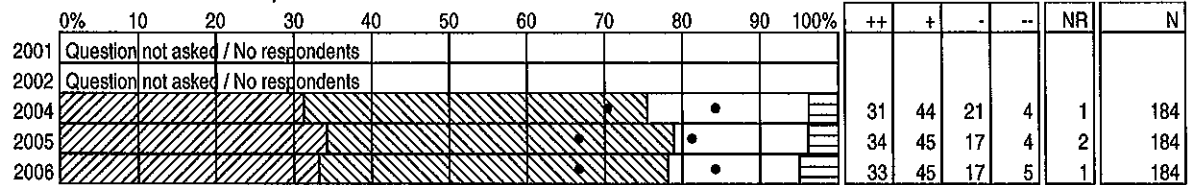
BY QUESTIONS

PRINCIPALS  
DISTRICT TOTAL

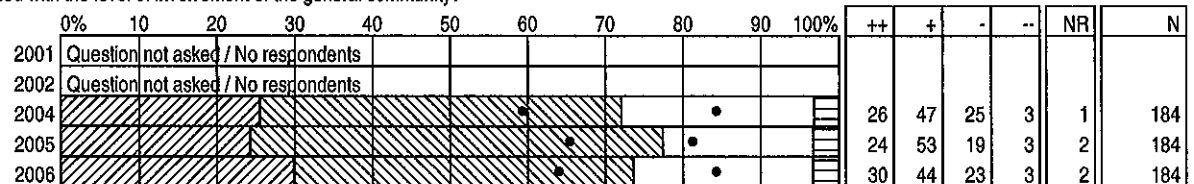
12) To what extent are you satisfied with the financial information that you receive?



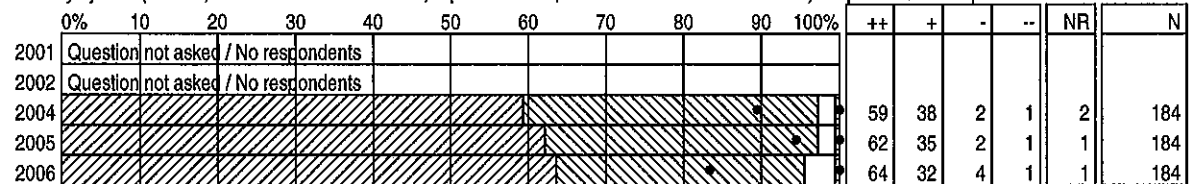
13a) To what extent are you satisfied with the level of involvement of parents?



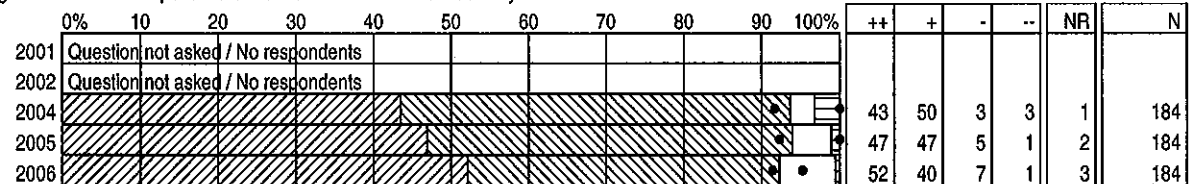
13b) To what extent are you satisfied with the level of involvement of the general community?



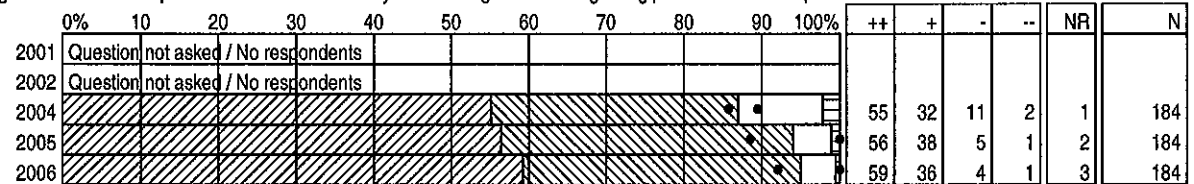
14) To what extent does your accountability system (HLATS, Alberta Achievement Tests, Diploma exams, interim school based measures) shape instructional practice?



15) To what extent does the data gathered from time spent in the classroom enhance instruction in your school?



16) To what extent does the data gathered from time spent in the classroom assist you in making decisions regarding professional development activities?



\* Results weighted

\* Note: Surveys not administered in 2003

# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

PRINCIPALS

BY QUESTIONS

PRINCIPALS  
DISTRICT TOTAL

17) To what extent the data gathered from time spent in the classroom assist you in making decisions regarding the allocation of resources?

	0%	10	20	30	40	50	60	70	80	90	100%	++	+	-	--	NR	N		
2001	Question not asked / No respondents																		
2002	Question not asked / No respondents																		
2004												49	38	10	3	1		184	
2005												50	44	4	1	3		184	
2006												55	37	7	1	3		184	

18) To what extent are you satisfied with the cleanliness of your school?

	0%	10	20	30	40	50	60	70	80	90	100%	++	+	-	--	NR	N	
2001												50	43	6	1	2		191
2002												55	33	9	3	1		193
2004												53	34	11	2	1		184
2005												57	32	9	2	1		184
2006												55	36	8	2	1		184

19) To what extent is your school a safe environment?

	0%	10	20	30	40	50	60	70	80	90	100%	++	+	-	--	NR	N	
2001												80	20	1	0	2		191
2002												82	18	0	0	1		193
2004												78	22	0	1	2		184
2005												83	16	1	0	1		184
2006												77	22	1	0	1		184

20a) To what extent do you feel that the district's mission is communicated clearly?

	0%	10	20	30	40	50	60	70	80	90	100%	++	+	-	--	NR	N	
2001												90	10	0	0	2		191
2002												81	17	2	0	1		193
2004												71	26	3	1	1		184
2005												69	26	3	1	1		184
2006												55	37	7	1	1		184

20b) To what extent do you feel that the district's mission is consistent with your personal beliefs?

	0%	10	20	30	40	50	60	70	80	90	100%	++	+	-	--	NR	N	
2001												82	17	1	0	2		191
2002												76	22	2	0	1		193
2004												64	32	3	1	1		184
2005												63	31	4	2	2		184
2006												54	40	5	1	1		184

21) To what extent do you feel that the district is a good place to work?

	0%	10	20	30	40	50	60	70	80	90	100%	++	+	-	--	NR	N	
2001												87	12	1	1	2		191
2002												79	20	2	0	1		193
2004												73	25	2	1	1		184
2005												61	34	4	1	1		184
2006												56	38	6	1	1		184

\* Results weighted

\* Note: Surveys not administered in 2003

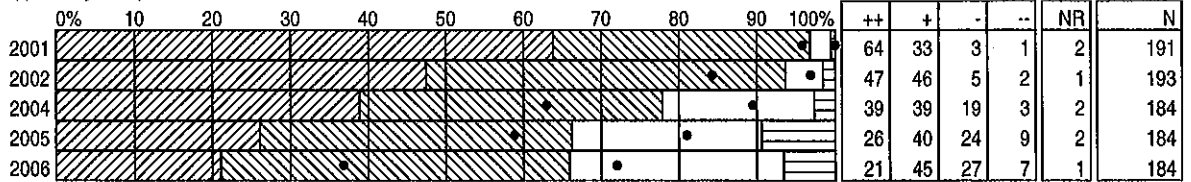
# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

PRINCIPALS

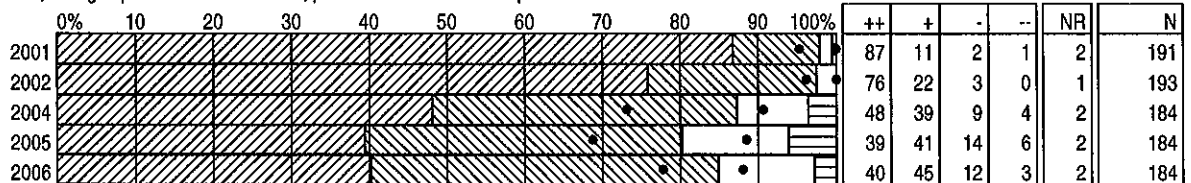
BY QUESTIONS

PRINCIPALS  
DISTRICT TOTAL

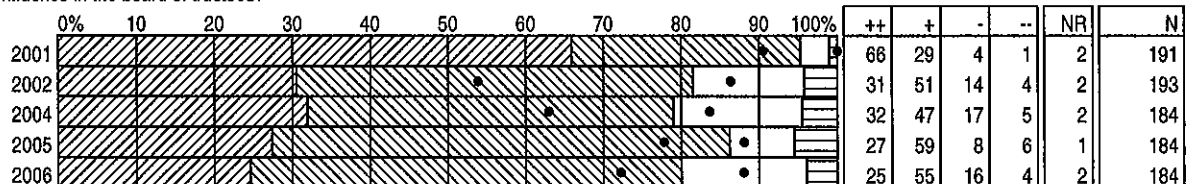
22) To what extent do you have an opportunity for input into district level decisions?



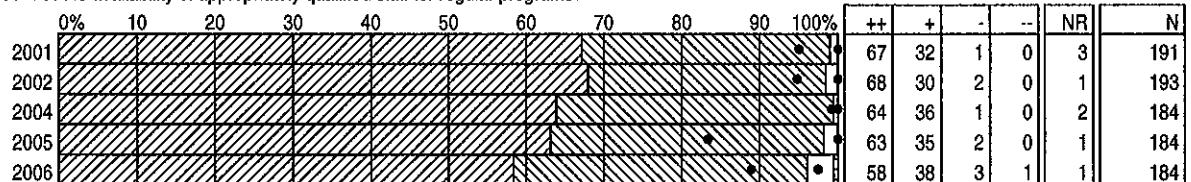
23) To what extent does Edgar Schmidt, acting superintendent of schools, provide effective leadership in the district?



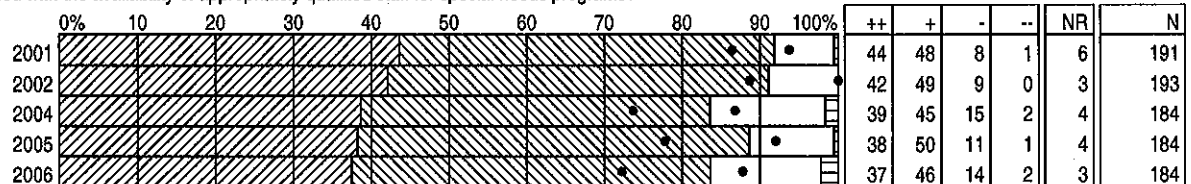
24) To what extent do you have confidence in the board of trustees?



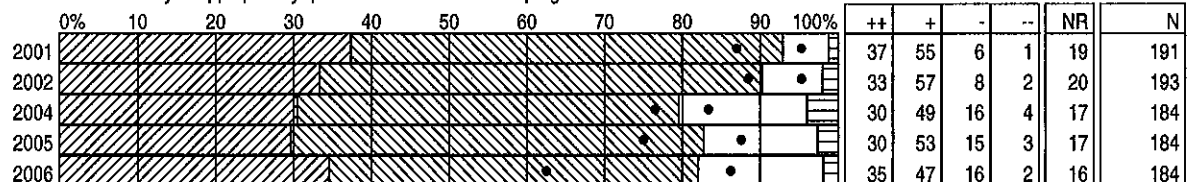
25a) To what extent are you satisfied with the availability of appropriately qualified staff for regular programs?



25b) To what extent are you satisfied with the availability of appropriately qualified staff for special needs programs?



25c) To what extent are you satisfied with the availability of appropriately qualified staff for alternative programs?



\* Results weighted

\* Note: Surveys not administered in 2003



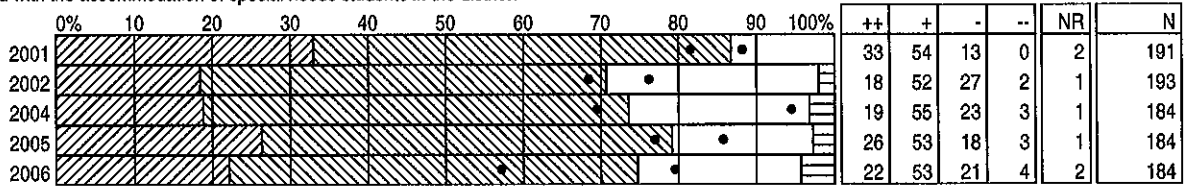
# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

PRINCIPALS

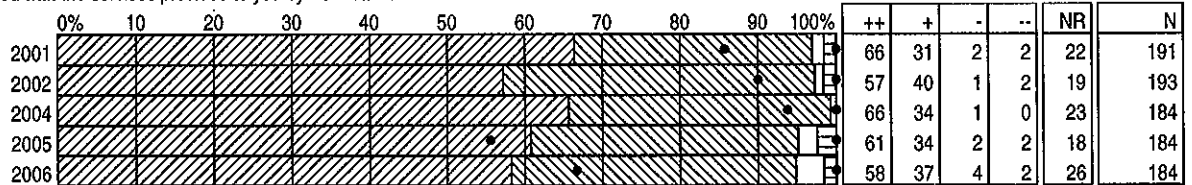
BY QUESTIONS

PRINCIPALS  
DISTRICT TOTAL

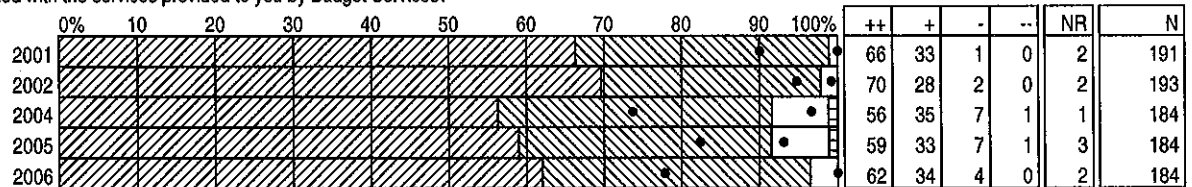
26) To what extent are you satisfied with the accommodation of special needs students in the district?



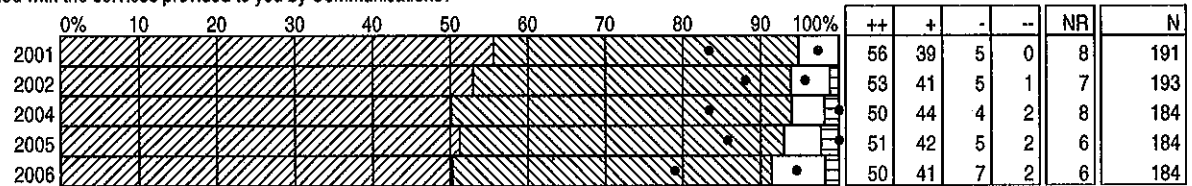
27a) To what extent are you satisfied with the services provided to you by Bennett Centre?



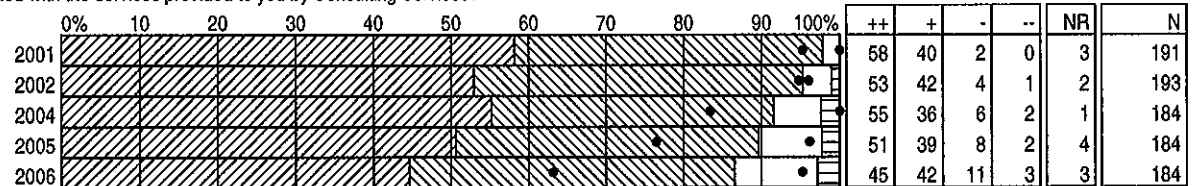
27b) To what extent are you satisfied with the services provided to you by Budget Services?



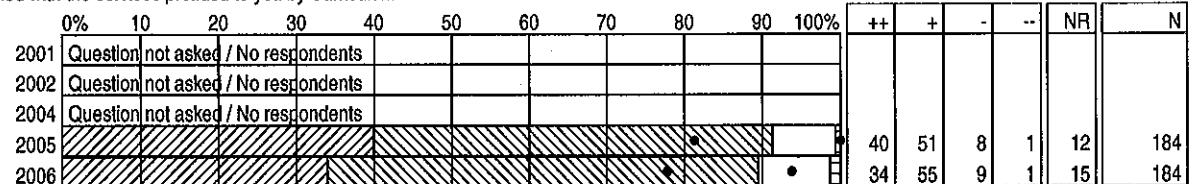
27c) To what extent are you satisfied with the services provided to you by Communications?



27d) To what extent are you satisfied with the services provided to you by Consulting Services?



27e) To what extent are you satisfied with the services provided to you by Curriculum?



\* Results weighted

\* Note: Surveys not administered in 2003

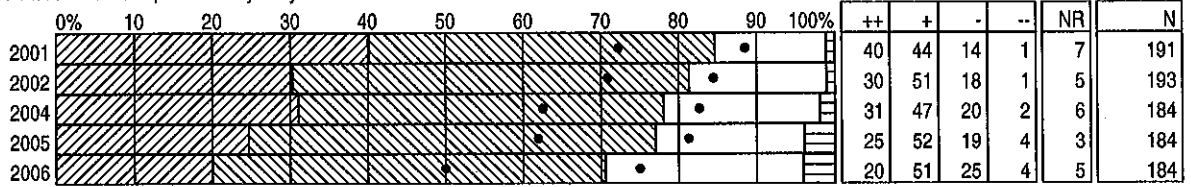
# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

PRINCIPALS

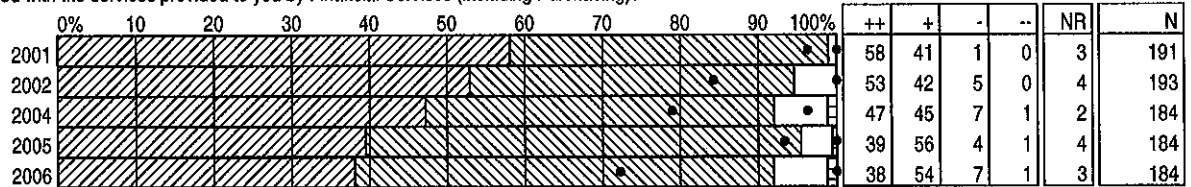
BY QUESTIONS

PRINCIPALS  
DISTRICT TOTAL

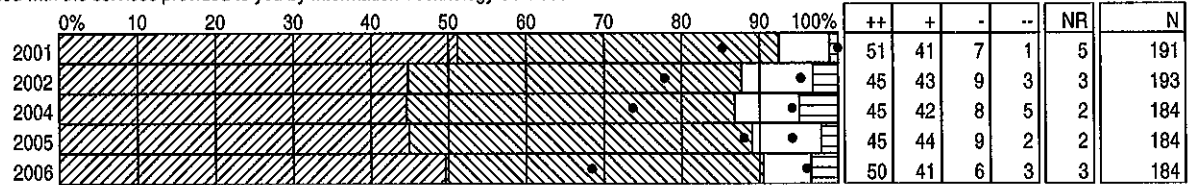
27f) To what extent are you satisfied with the services provided to you by Facilities Services?



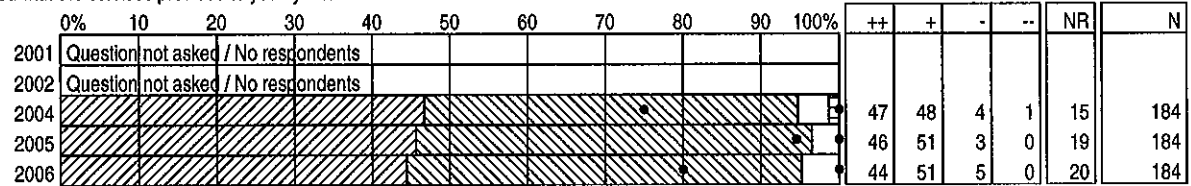
27g) To what extent are you satisfied with the services provided to you by Financial Services (including Purchasing)?



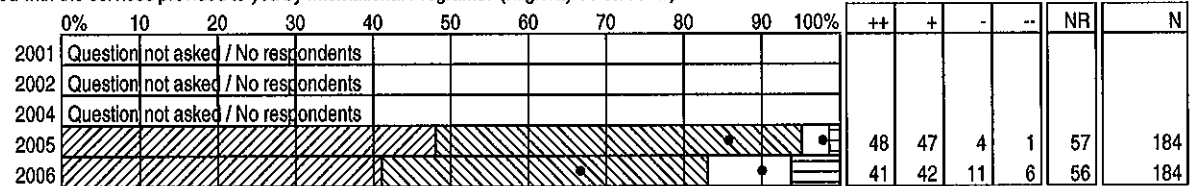
27h) To what extent are you satisfied with the services provided to you by Information Technology Services?



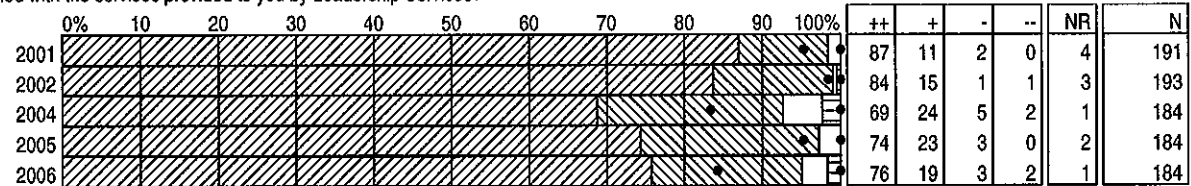
27i) To what extent are you satisfied with the services provided to you by Internal Audit?



27j) To what extent are you satisfied with the services provided to you by International Programs? (Eligibility 55 students)



27k) To what extent are you satisfied with the services provided to you by Leadership Services?



\* Results weighted

\* Note: Surveys not administered in 2003

## DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

PRINCIPALS

BY QUESTIONS

PRINCIPALS  
DISTRICT TOTAL

27l) To what extent are you satisfied with the services provided to you by Metro Community College?

	0%	10	20	30	40	50	60	70	80	90	100%	++	+	-	--	NR	N
2001												56	40	4	0	42	191
2002												45	44	8	3	40	193
2004												36	52	8	4	46	184
2005												46	45	6	4	46	184
2006												39	47	6	8	48	184

27m) To what extent are you satisfied with the services provided to you by Personnel Recruitment & Staffing Services?

	0%	10	20	30	40	50	60	70	80	90	100%	++	+	-	--	NR	N		
2001	Question not asked / No respondents																		
2002	Question not asked / No respondents																		
2004												60	31	8	1	2	184		
2005												58	34	5	3	3	184		
2006												56	37	6	1	4	184		

27n) To what extent are you satisfied with the services provided to you by Personnel Support Services?

	0%	10	20	30	40	50	60	70	80	90	100%	++	+	-	--	NR	N	
2001	Question not asked / No respondents																	
2002	Question not asked / No respondents																	
2004												59	38	2	1	3	184	
2005												57	39	4	1	5	184	
2006												56	37	6	1	6	184	

27o) To what extent are you satisfied with the services provided to you by Planning?

	0%	10	20	30	40	50	60	70	80	90	100%	++	+	-	--	NR	N	
2001	Question not asked / No respondents																	
2002	Question not asked / No respondents																	
2004												33	49	16	2	10	184	
2005												32	48	14	6	14	184	
2006												34	38	24	4	8	184	

27p) To what extent are you satisfied with the services provided to you by Resource Development Services?

	0%	10	20	30	40	50	60	70	80	90	100%	++	+	-	--	NR	N
2001												62	35	2	1	18	191
2002												42	49	7	2	18	193
2004												31	54	13	1	25	184
2005												40	51	5	4	27	184
2006												30	55	13	2	33	184

27q) To what extent are you satisfied with the services provided to you by Student Achievement Services?

	0%	10	20	30	40	50	60	70	80	90	100%	++	+	-	--	NR	N	
2001	Question not asked / No respondents																	
2002	Question not asked / No respondents																	
2004												44	46	8	3	4	184	
2005												29	41	19	11	3	184	
2006												16	34	34	16	6	184	

\* Results weighted

\* Note: Surveys not administered in 2003

# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

PRINCIPALS

BY QUESTIONS

PRINCIPALS  
DISTRICT TOTAL

27r) To what extent are you satisfied with the services provided to you by Student Assessment?

	0%	10	20	30	40	50	60	70	80	90	100%	++	+	-	--	NR	N		
2001	Question not asked / No respondents																		
2002	Question not asked / No respondents																		
2004												52	41	6	2	2		184	
2005												56	38	4	2	3		184	
2006												50	41	8	1	5		184	

27s) To what extent are you satisfied with the services provided to you by Student Information?

	0%	10	20	30	40	50	60	70	80	90	100%	++	+	-	--	NR	N	
2001												68	30	2	0	6		191
2002												60	37	3	0	6		193
2004												55	43	2	1	8		184
2005												54	42	4	1	7		184
2006												53	45	2	1	8		184

27t) To what extent are you satisfied with the services provided to you by Student Transportation??

	0%	10	20	30	40	50	60	70	80	90	100%	++	+	-	--	NR	N	
2001												51	40	8	1	8		191
2002												32	49	12	6	8		193
2004												28	51	18	3	11		184
2005												28	50	15	6	7		184
2006												23	51	18	7	11		184

\* Results weighted

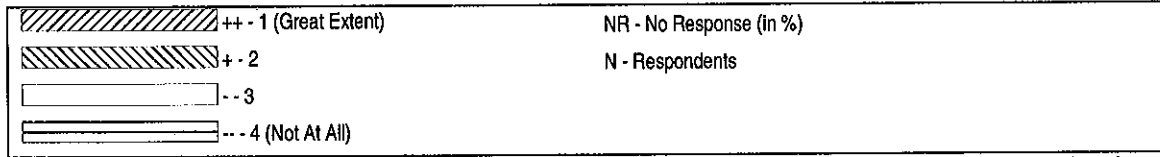
\* Note: Surveys not administered in 2003

# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

CENTRAL SERVICES

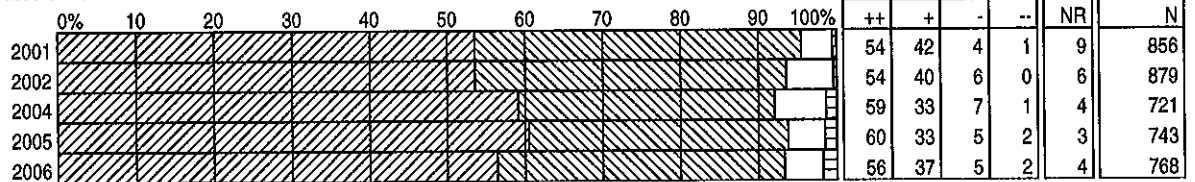
MULTI-YEAR BY QUESTION

CENTRAL SERVICES STAFF  
TOTAL DISTRICT STAFF

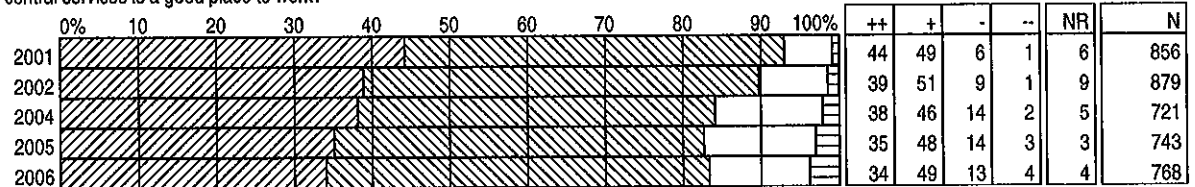


Note: Graph percentages are based on committed responses

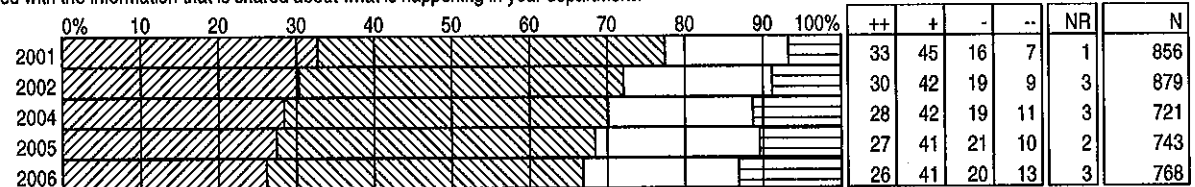
1) To what extent is the district focused on student achievement?



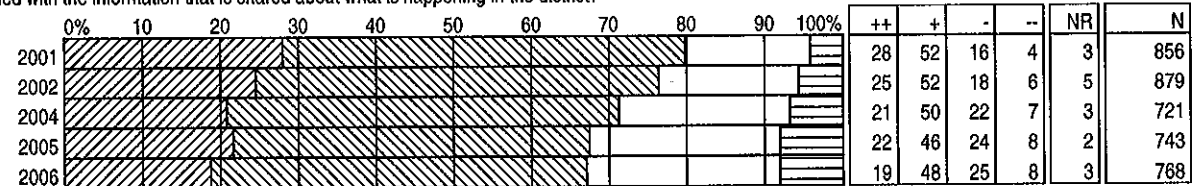
2) To what extent do you feel that central services is a good place to work?



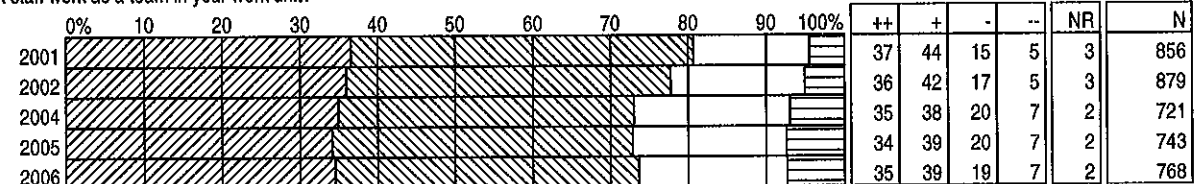
3a) To what extent are you satisfied with the information that is shared about what is happening in your department?



3b) To what extent are you satisfied with the information that is shared about what is happening in the district?



4) To what extent do you feel that staff work as a team in your work unit?



\* Results weighted

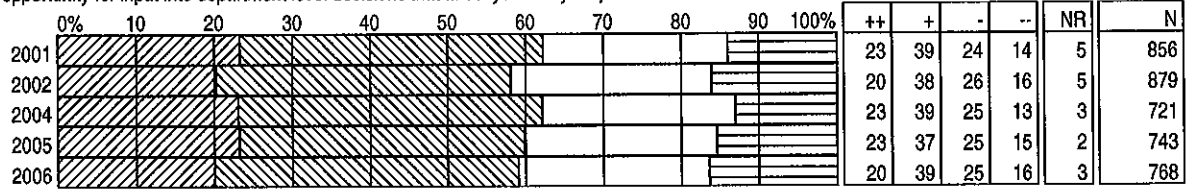
# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

CENTRAL SERVICES

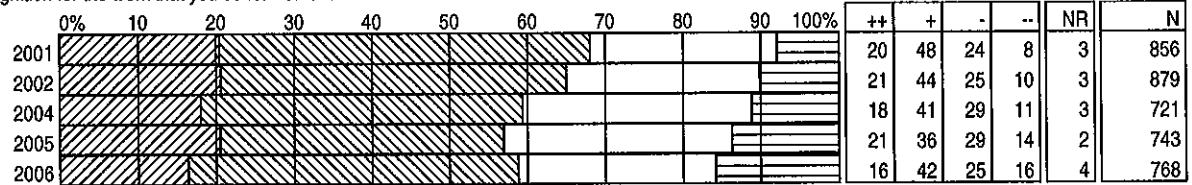
MULTI-YEAR BY QUESTION

CENTRAL SERVICES STAFF  
TOTAL DISTRICT STAFF

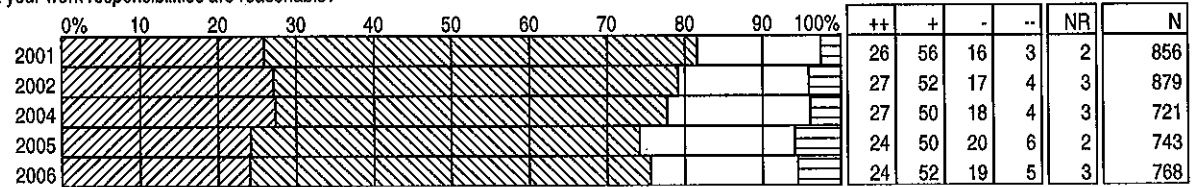
5) To what extent do you have an opportunity for input into department level decisions that affect you and your job?



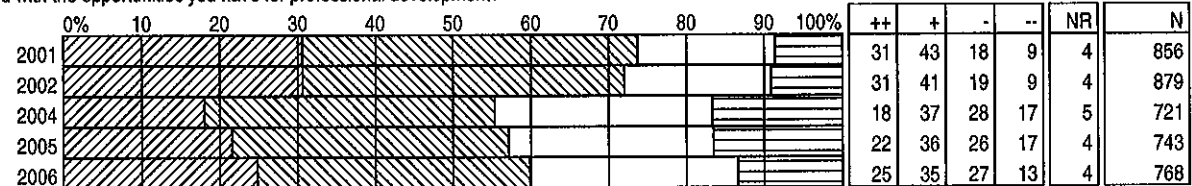
6) To what extent do you get recognition for the work that you do for Edmonton Public Schools?



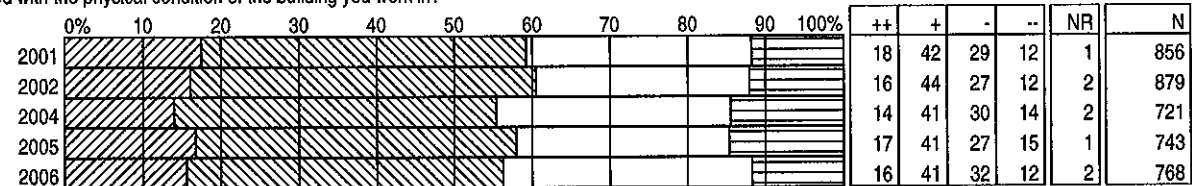
7) To what extent do you feel that your work responsibilities are reasonable?



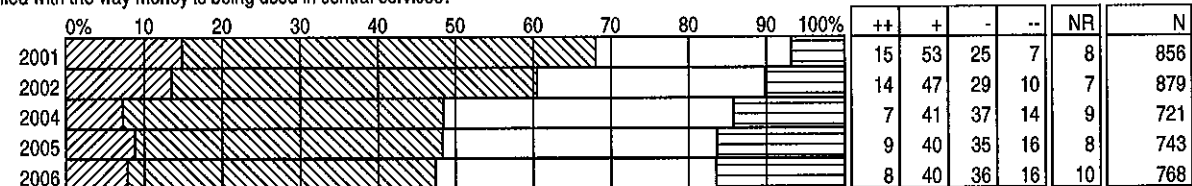
8) To what extent are you satisfied with the opportunities you have for professional development?



9) To what extent are you satisfied with the physical condition of the building you work in?



10a) To what extent are you satisfied with the way money is being used in central services?



\* Results weighted

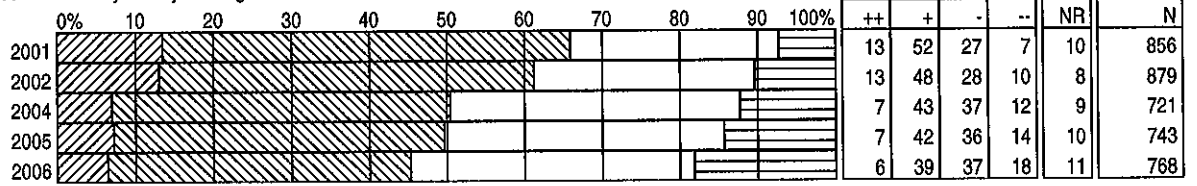
# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

CENTRAL SERVICES

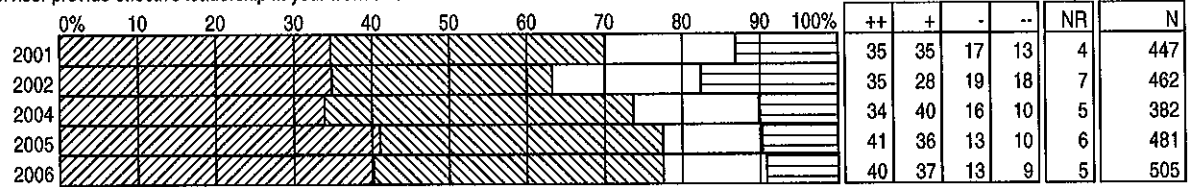
MULTI-YEAR BY QUESTION

CENTRAL SERVICES STAFF  
TOTAL DISTRICT STAFF

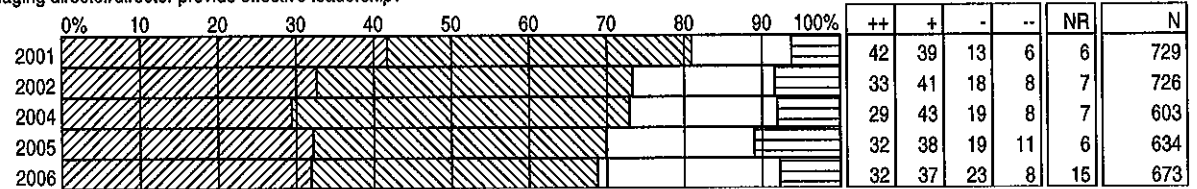
10b) To what extent are you satisfied with the way money is being used in the district?



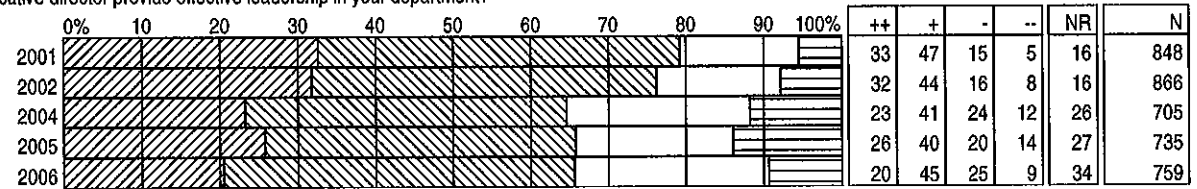
11) To what extent does your supervisor provide effective leadership in your work unit?



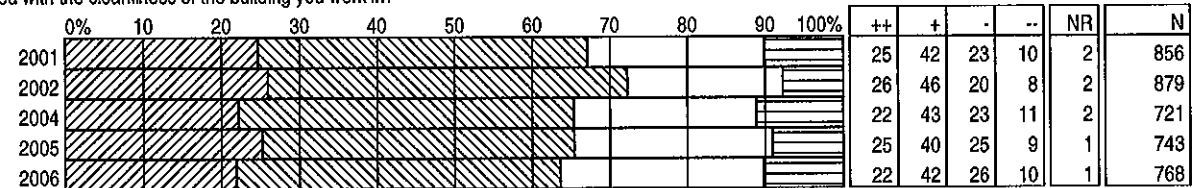
12) To what extent does your managing director/director provide effective leadership?



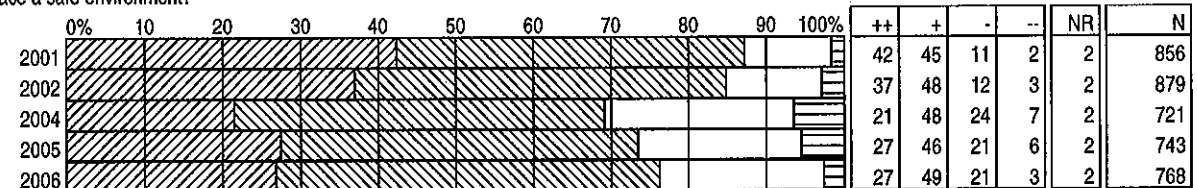
13) To what extent does your executive director provide effective leadership in your department?



14) To what extent are you satisfied with the cleanliness of the building you work in?



15) To what extent is your workplace a safe environment?



\* Results weighted

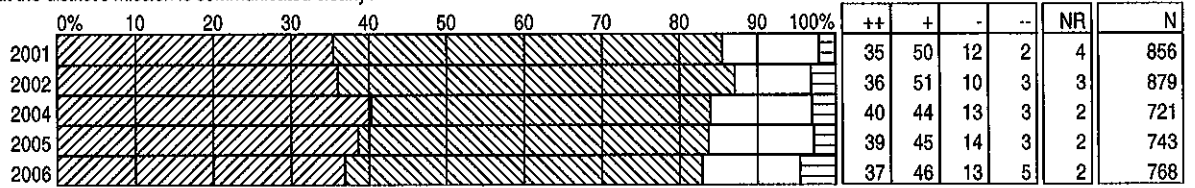
# DISTRICT SATISFACTION SURVEY RESULTS 2001-2006

CENTRAL SERVICES

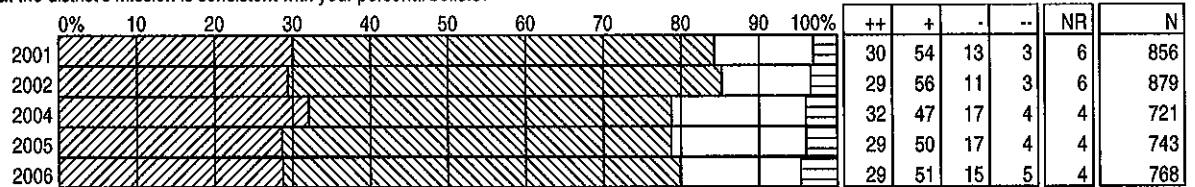
MULTI-YEAR BY QUESTION

CENTRAL SERVICES STAFF  
TOTAL DISTRICT STAFF

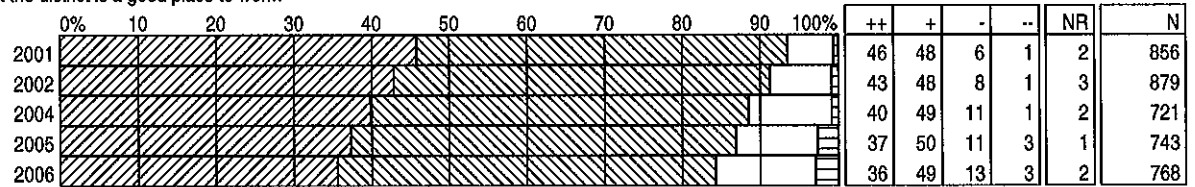
16a) To what extent do you feel that the district's mission is communicated clearly?



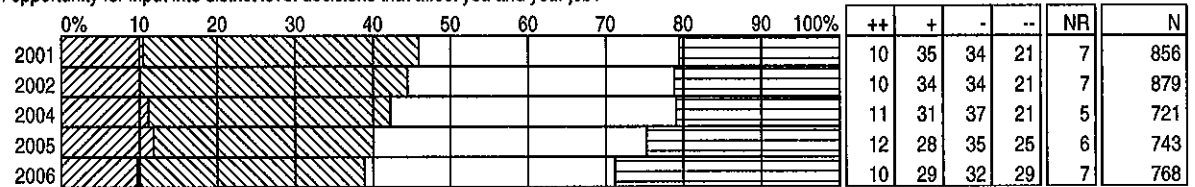
16b) To what extent do you feel that the district's mission is consistent with your personal beliefs?



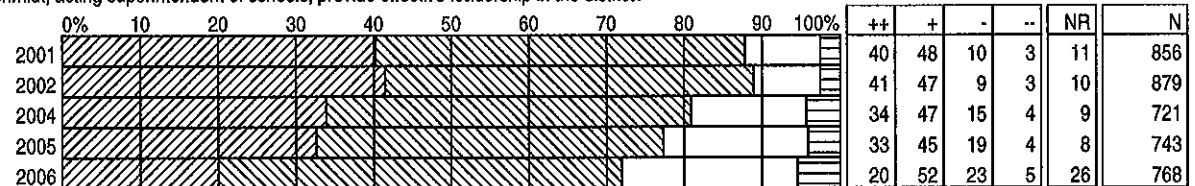
17) To what extent do you feel that the district is a good place to work?



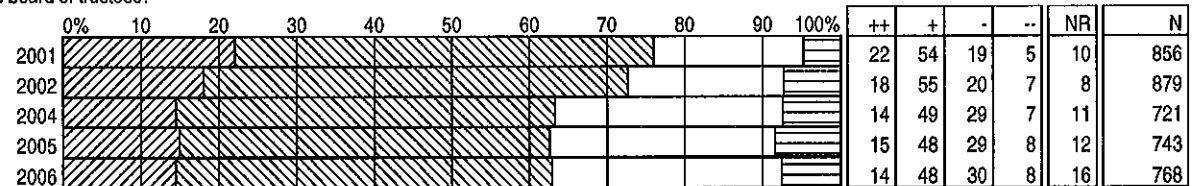
18) To what extent do you have an opportunity for input into district level decisions that affect you and your job?



19) To what extent does Edgar Schmidt, acting superintendent of schools, provide effective leadership in the district?



20) Do you have confidence in the board of trustees?



\* Results weighted